



December 2017

Dear Individual / Family Member,

LIFEPlan Care Coordination NY is well on its way to becoming one of six statewide entities expected to be designated as a Care Coordination Organization (CCO) for individuals with intellectual and developmental disabilities (IDD). CCOs will transform Medicaid Service Coordination into enhanced and more comprehensive care management services. It is important to note that, just as you have a choice today regarding who provides your MSC services, you will continue to have a choice as to which CCO you receive your care management services from in the future.

If you currently receive services from one of the MSC agencies that has aligned with LIFEPlan CCO (see back of letter), we are writing to let you know that your Medicaid Service Coordination Agency and LIFEPlan CCO are on a mission to make this transformation the very best it can be for you and for all of the people we have committed to providing supports and services for. OPWDD is telling us that your MSC services will transition to care management services and be moved under LIFEPlan CCO as of July 1, 2018. It is LIFEPlan CCO's intention that individuals and families make a **seamless** transition to the new CCO **together** with their current MSCs. We will be working closely with your provider agency and your MSC to ensure this happens to the greatest extent possible.

If you do not receive your services from LIFEPlan but are interested in learning more about CCOs in general, or LIFEPlan CCO, we invite you to check out our website, to contact us directly, and/or to attend any of the information sessions that we will be scheduling throughout OPWDD Regions 2 and 3 over the next several months.

LIFEPlan CCO was born out of a spirit of teamwork. It is a partnership of over 65 regionally based organizations and providers across Upstate NY that includes the Capital Region, Central NY, the North Country, Southern Tier, and Hudson Valley. These organizations have been providing high quality MSC and other supports and services for people with IDD in your community for decades. LIFEPlan wants to maintain the level of confidence and trust that has been built with you through the years.

In closing we want to say that we value your partnership as we make the journey together to "CCO". Your feedback and support will be critical to our success. We will keep you informed as the process evolves. In the meantime, please feel free to reach out to us with any questions.

Thank you,

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## LIFEPlan CCO NY MSC Partner Agencies

### REGION 2

ACCESS CNY  
ADVOCATES INC.  
ARISE CHILD AND FAMILY SERVICE  
CAYUGA COUNSELING SERVICES, INC.  
CENTRAL NEW YORK SERVICES, INC.  
CEREBRAL PALSY ASSOCIATION OF THE  
NORTH COUNTRY  
COMMUNITY HEALTH CENTER OF THE  
NORTH COUNTRY  
E. JOHN GAVRAS CENTER  
EXCEPTIONAL FAMILY RESOURCE  
FAMILY ADVOCACY CENTER  
FAMILY'S CHOICE OF THE NORTH  
COUNTRY  
FRANZISKA RACKER CENTER, INC  
HANDICAPPED CHILDRENS ASSOCIATION  
OF SOUTHERN NY (HCA)  
KELBERMAN CENTER INC.  
L'ARCHE SYRACUSE  
LAUNCH  
LIBERTY RESOURCES  
NNY CEREBRAL PALSY ASSOCIATION  
ONONDAGA COMMUNITY LIVING, INC.  
(OCL)  
PATHFINDER VILLAGE  
RESIDENTIAL RESOURCES  
RESOURCE CENTER FOR INDEPENDENT  
LIVING (RCIL)  
SPAULDING P.R.A.Y RESIDENCE CORP  
TOOMEY RESIDENTIAL & COMMUNITY  
SERVICES  
UNITED HELPERS/MOSAIC  
UNITY HOUSE OF CAYUGA COUNTY INC.  
UPSTATE CEREBRAL PALSY  
ACHIEVE  
ARC DELAWARE  
ARC HERKIMER  
ARC ONEIDA LEWIS  
ARC OSWEGO COUNTY  
ARC OTSEGO  
DISABLED PERSONS ACTION ORG.  
HERITAGE FARM, INC  
JEFFERSON REHABILITATION CENTER  
MADISON CORTLAND CHAPTER NYSARC  
NYSARC INC, ONONDAGA COUNTY  
CHAPTER  
OSWEGO COUNTY OPPORTUNITIES  
OSWEGO INDUSTRIES  
ST. LAWRENCE CHAPTER OF NYSARC

### REGION 3

ABILITIES FIRST  
ADVOCATES FOR THE DISABLED  
CENTER FOR DISABILITY SERVICES  
CENTER FOR DISCOVERY  
CEREBRAL PALSY OF ULSTER COUNTY  
COMMUNITY BASED SERVICES  
CRYSTAL RUN VILLAGE  
DEVEREUX ADVANCED BEHAVIORAL  
HEALTH  
EPILEPSY FOUNDATION  
FAMILY & CHILDREN SERVICES OF  
SCHENECTADY  
HUDSON VALLEY CEREBRAL PALSY  
ASSOCIATION  
INDEPENDENT LIVING INC.  
INDEPENDENT SUPPORT SERVICES  
INFLIGHT INC.  
JAWONIO  
KELI HOUSE COMMUNITY SERVICES  
MARANATHA HUMAN SERVICES  
MENTAL HEALTH ASSOCIATION IN  
ORANGE COUNTY, INC.  
MID-HUDSON ASSOCIATION FOR PERSONS  
WITH DISABILITIES INC  
NEW HOPE COMMUNITY INC  
NEW HORIZONS RESOURCES INC.  
OPENGATE INC.  
ORANGE COUNTY CEREBRAL PALSY/  
INSPIRE  
RENSSELAER COUNTY UNIFIED SERVICES  
RICHMOND COMMUNITY SERVICES  
SELECT HUMAN SERVICES  
TACONIC INNOVATIONS INC.  
UCP WESTCHESTER