

FOCUS

A YEAR IN REVIEW



2017 ANNUAL REPORT





A Message From A. James Forbes, Jr.

—President and Chief Executive Officer—

Looking back at 2017, one can't help but think about what we have learned and how New Hope Community has evolved as an organization. While we know our work at New Hope Community ripples out into the community, we continue to explore our paths and encourage the people we support to discover their own potential.

It has been a year of Building Forward, our strategic planning theme, with continued momentum. We have identified several new sites to continue to provide services to young adults who will be aging out of residential schools. In 2017 we also saw ongoing capital improvements and refurbishment to our homes and programs.

A year-long strategic planning exercise, also directed at Building Forward, has enabled us to set strategies, plans and processes into place for the years to come. Through our programs and outreach, we are engaging in initiatives that will further extend New Hope Community into the greater community; allowing the people we support to become more involved in the community.

Our strategic planning will also focus on two strategic initiatives: New Hope Community as the Best Place to Live and Best Place to Work. It is expected that 2018 will be yet another year of continued growth and vitality in all of our programs, building on the substantial legacy of our Founders. It will also be a year to begin accommodating the state directed transformational changes towards managed care for clinical and medical services. (Please visit our website, www.newhopecommunity.org for more information about the state's transformational agenda). As you read-on into this edition of FOCUS, please enjoy the look back on 2017 and continue to be energized by the future of New Hope Community. The successes, achievements, events and programs that are featured wouldn't be possible without the support of so many who believe in our mission and share in the commitment to unlock the potential in all of us.

Thank you for your continued support.

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A Message From Annabel Lindenbaum

Board Chair

How do you measure progress? How do you see success?

This is a wonderful time to reflect. I have been fortunate to see New Hope Community through two prisms. I have a sibling who has called New Hope his home since 1975 and I have the privilege of being a member of the Board of Directors for many years.

Take a look at where and what we have become. The culture of New Hope Community encapsulates all that we stand for. As was stated so many years ago, "In New Hope, we live life!" So many programs have developed over the years and our dedicated staff have provided the conduit for personal achievement on so many levels.

In September 2015, New Hope Community received the coveted Person-Centered Excellence Accreditation from the Council on Quality and Leadership (CQL). Organizations that are awarded this accreditation by CQL meet a stringent set of criteria and demonstrate an on-going commitment to improving the personal quality of life for people with disabilities. Through our continued journey this year both Karen Russell, VP, Clinical and Regulatory Operations and Alasana Dumbuya, Senior Residential Coordinator recently achieved the status of Personal Outcome Measures® Certified Interviewers. This solidifies our continued mission to challenge ourselves and overcome barriers to provide opportunities for people with disabilities that were never thought possible.

We welcome two new additions to the senior management staff, Bhakar Singh, VP, Strategic Transformation & Programs and Ed Winters, VP, Philanthropy, who will assist in the next part of our journey.

From our WithOut Walls Program, a mastermind of activities engaging the community to our Bright Woods band that keeps everyone tapping. From Camp Koewa, a potpourri of fun summer activities, to our Living Arts Center, abuzz with daily happenings and days filled with purpose. This past summer we celebrated the ribbon-

cutting and dedication of Hope Farm. In collaboration with SUNY Sullivan, Hope Farm is a planned organic farm project that produces food through sustainable farming techniques. Not only will it offer hands-on educational, therapeutic and recreational benefits to people with disabilities, it will also provide applied learning opportunities for SUNY Sullivan's culinary arts program. Take a ride and visually see what this incredible venture is. Beauty and healthy living bloom!!!!

Our role as members of the Board has been to set policy despite the uncertainty in Washington and Albany. The advent of casinos in our area will affect the landscape on which we operate. We have painstakingly developed new by-laws in which we can function at a higher standard and hold ourselves more accountable than ever before. Our engagement in strategic planning will be our blueprint for the future. Between New York's Revitalization laws and the uncertainty in the Social Service fields, we need to be proactive in securing New Hope's future.

Our Board of Directors has an awesome responsibility to steer this ship and it is filled with extremely capable and passionate people. We bid farewell to Jan Svendsen knowing that she will, no doubt, be involved in the future and welcome our newest Board Member, Cheryl Dorn, a licensed nursing home administrator who brings her enthusiasm and expertise in the human services sector. To my fellow Board Members, you are the best. Giving of your time and energy merely reflects the love that is imbued in this agency. Michael Linden, the incoming Board Chair will no doubt be excellent in moving forward. The Board is in excellent hands with the Executive Team in place with Lori Stroh, Vice Chair and Juliette McKerrell, Secretary/Treasurer.

The most important part of New Hope is our incredible staff. I commend our entire staff for their love, extreme professionalism and dedication. Every staff person at New Hope is the unsung hero that makes this machine not only work, but hum, and that of a beautiful song.

Let's never forget the past - but on with the future shining brightly!



A Message from Karen Russell

—VP, Clinical and Regulatory Operations—

At New Hope Community we value our staff and recognize the important work they do. We also know that people have busy lives and don't always have time to focus on their own health. Wellness means more than simply not being ill, it is an active process of becoming aware of and learning to make healthier choices.

For several years, we have provided exercise classes and a fitness center for our staff as an employee benefit. We offered nutrition counseling, smoking cessation classes, and education supporting healthy lifestyles. We were honored to receive a gold medal at the Cornell Cooperative Extension Sullivan County annual meeting that celebrated wellness leaders for their commitment to worksite wellness.

In 2018, an enhanced wellness program will be initiated at New Hope. We began with the formation of a Wellness Committee, representing different departments and disciplines. Next, we distributed a survey, soliciting feedback regarding personal choices, feedback on current classes and unmet needs from the staff perspective. This information gathered from the survey has been utilized to develop a comprehensive program to assist staff in improving physical health, decreasing stress and hopefully making some new friends and having some fun. We will be having contests, providing seminars and encouraging healthy choices. We will promote outdoor walking meetings and healthy menu options in our Community Bistro.

Together, we will learn, and we will teach and support each other in our individual goals. It's just what we do at New Hope Community.

Karen Russell

Meet Our New Board Member!

We are happy to announce the appointment of Cheryl Dorn, MSW, LNHA as a new member to our Board of Directors. Cheryl brings valuable experience in the human services sector and is passionate about New Hope Community's mission.



Cheryl Dorn

Cheryl Dorn is currently a Licensed Nursing Home Administrator with Careone, LLC. Prior to joining Careone in 2009, Cheryl held a number of senior positions over a 21 year career in the areas of skilled nursing, social services and intellectual and developmental disabilities at Elant, Inc., Walnut Mountain Care Center and Sullivan ARC. In the spring, Cheryl received the Eli Pik Facility Leadership Award from the American College of Health Care Administrators in recognition of her organizational leadership provided in the achievement of designated dimensions of quality.

Cheryl has been a resident of Sullivan County for the past 22 years. As a Board Member, Cheryl is looking forward to providing strong direction and being an advocate for those with intellectual and developmental disabilities.

Cheryl received her Master of Social Work from Fordham University and graduated from SUNY Stony Brook with a Bachelor of Arts degree in Psychology and Sociology.

CQL Journey



New Hope Community continues on its journey with the Council on Quality and Leadership (CQL) from its original inception in August of 2014. In 2016, we have continued to make great strides in aligning our approach with CQL's philosophy on improving the personal quality of life for people with disabilities. In September, Martha Thompson, CQL Quality Enhancement Specialist, returned to New Hope Community to certify two additional staff as Personal Outcome Measures® Certified Interviewers. Congratulations to Karen Russell, VP, Clinical and Regulatory Operations and Alasana Dumbuya, Senior Residential Coordinator in achieving this status.

This is not an easy task to achieve. The process consisted of participating in a 4-day Personal Outcome Measures® Assessment Workshop, observing a CQL staff member conduct a Personal Outcome Measure® interview and conducting an interview while being observed by a CQL staff member. Lastly, their interview assessments had to meet up to 85% of those done by the CQL staff. This is just one more example of our commitment to those we serve to ensure we are supporting them to experience a life well lived.



Feeding Those In Need

In January, New Hope Community joined hands with Ira and Ruby Gold and the Fallsburg Community Coalition to provide soup to those in need through the Community Lunch Program. More than 4,500 people received at least one free meal this winter thanks to this program. Lunches were provided 7 times to approximately 60 people each in 10 different church locations throughout Sullivan and Ulster Counties. The New Hope Community Bistro led the effort with lots of help from the WithOut Walls Program and the Living Arts Center. To start off the program we made a delicious Chicken Tortellini soup, with 378 total gallons made for the winter. The Community Lunch Program takes place the first and third Saturday of each month from January until April.



"I am truly humbled by the experience we had today. It was a gift. The campus is beautiful, facility amazing, the people were so kind and courteous and curious (which I loved!!) We opened many minds to supporting their wellness naturally. I am actually kind of numb from talking to SO many incredible people. I honestly cannot thank you enough!"

*~ Patricia Kramer Newell
Vendor, Your Living Essential Oils*





Rosena Says “Stop The Betes!” Health and Wellness Fair

The Health and Wellness Fair was an energizing and resourceful day at New Hope Community. More than 272 staff invested in their health and wellness and spent time visiting with the 29 vendors who helped broaden their knowledge on all aspects of well-being and learning about the variety of wellness options available to them. Vendors provided preventative healthcare information, alternative treatment options and medical screenings. The aisles were packed, conversation was robust and people had a wonderful time.

Through the generosity of the staff, the Living Arts Center was able to collect food, blankets, toys and other items to donate to the SPCA. The WithOut Walls Program also collected four large boxes of non-perishable food items for the food drive. Special awareness bracelets were distributed that read: “Rosena Says ‘Stop The Betes’”. These bracelets were created after Rosena attended a Health Fair Committee meeting and stressed the importance of stopping the diabetes epidemic – “Stop The Betes!”

Staff who attended were able to participate in raffle drawings for some amazing prizes – congratulations to the winners!

- | | |
|-------------------------------------|------------------------|
| ~ Ninja Blender Duo: | <i>Diane Lynker</i> |
| ~ Basket of Cheer: | <i>Rebecca Pellew</i> |
| ~ 3 Year Oscar Browns | |
| ~ Golf Membership: | <i>J Hook</i> |
| ~ FitBit: | <i>Andrea Lyons</i> |
| ~ \$100 ShopRite Gift Card: | <i>Jacalyn Doerr</i> |
| ~ Stationary Exercise Bike: | <i>Silma Gallo</i> |
| ~ \$60 Blue Apron Gift Card: | <i>Donna Fischer</i> |
| ~ Kayak: | <i>Brandon Kennedy</i> |

New Hope Community is furthering its commitment to the health and wellness of the staff. Fun, educational and interactive wellness challenges, activities and surprises are in store for 2018. New Year...New You!

Take Me Out To The Ballgame!

What an experience the Mets game was! The excitement of the game, the NY hot dogs and the sight-seeing of the Mets history at Citifield just added to the souvenirs brought home from the trip. Many thanks to the generosity of the New York Mets Franchise for the donation of tickets and for providing an amazing experience – you have lifetime fans at New Hope Community.



Pomp and Circumstance

Congratulations to our SUNY Sullivan graduates! Recent graduates Emma Palmer and Michael Stroh each completed 10 different classes in the CEE (College for Education Enrichment) program.

This CEE program is a collaboration between SUNY Sullivan, New Hope Community, Crystal Run Village, The Center for Discovery and Sullivan ARC. Classes are offered at SUNY Sullivan during the Spring and Fall. Individuals who successfully complete 10 semesters receive a diploma with the graduating class.

On Saturday, May 20th, Emma and Michael walked across the stage and received their diplomas. It was a proud moment not only for them, their friends and family, but for the New Hope Community staff. Breaking through barriers and expanding one's knowledge is empowering and an achievement worth celebrating.



"The future belongs to those who believe in the beauty of their dreams"

~ Elenor Roosevelt

Every Pint Counts

Because of your generosity, lives will be saved. Thank you to all of the people who donated this year during our blood drives. Many thanks to the volunteers who donated their time, baked goods and who provided support to our donors. Blood drives were held in March, July and November with a total of 122 pints of blood donated. One pint of blood can save up to three lives. Thank you for helping save 366 lives!

THANK YOU

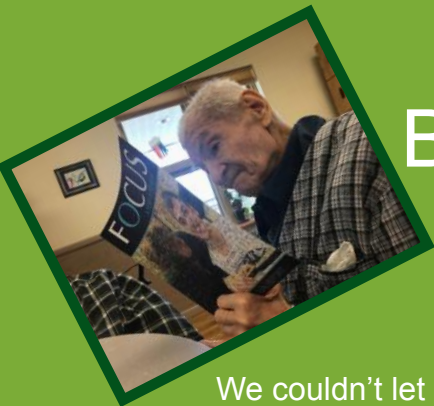
Going for Gold

Congratulations to the New Hope Knights for their first place win! The Unified Softball team took home the gold in the First Division at the Special Olympics New York (SONY) Hudson Valley Regional Fall Games. Finishing with a record of 3 wins and 1 close loss, the team progressed to the Championship game securing the gold with a narrow 10-9 victory! Way to Go!



Happy Birthday Murray!

We couldn't let Murray's 91st birthday go unrecognized! Not only is Murray the most senior person receiving support services from New Hope Community, but Murray is also FOCUS Magazine's biggest fan. Happy 91st Birthday Murray!



Knights Roll Their Way to a Big Day

The New Hope Knights bowling team took their talents to Colonial Lanes in Chester, NY on Sunday, November 5th to compete in the Special Olympics of the New York regional bowling tournament. The 23 athletes were placed in heats based on average, along with dozens of competitors from around the region. In a two game format, the best combined score won the heat. The Knights held their own with 4 first, 5 second and 5 third place finishers, more than half of the athletes medaled in their respective heats. Grreat job!



7th Annual Wallace Berkowitz Golf Tournament



On May 22, New Hope Community held its annual Wallace Berkowitz Golf Tournament, raising over \$40,000 in net proceeds. Funds were raised by selling 50/50 raffle tickets, grand prize raffle tickets, offering various golf course raffle tickets and through generous donations and sponsorships. Net proceeds benefit the people supported by New Hope Community. The event hosted more than 112 golfers at West Hills Country Club.

We are grateful to have the support of our community, sponsors, donors, players, staff and volunteers who all helped make the annual Wallace Berkowitz Golf Tournament a great success for the 7th year in a row.

For a second year in a row, congratulations to the winning foursome Nolan Levine and Steven Levine of Fallsburg Lumber and Ira Steingart and Nathan Steingart of Steingart Printing.



Siblings and Sunshine

14th Annual Sibling Network Picnic

July 29th marked the 14th Annual Sibling Network Picnic. We could not have asked for better weather or company that day. It was an afternoon filled with sunshine, great food and smiles all around. The Annual Sibling Network picnic is a tradition of bringing together siblings in a family setting. It provides an opportunity to catch up with old and new friends while networking and sharing relationships and life experiences.

A special thank you to New Hope Community Bistro for preparing an amazing menu of hot dogs, hamburgers, chicken and salads. And a big thank you to the siblings for bringing tasty treats and side dishes.

The day wouldn't be complete without games, crafts and family portraits. Thanks to everyone for an amazing day!



Honoring Our Direct Support Professionals

September 10th through September 16th, 2017 marked National Direct Support Professional (DSP) Recognition Week. A week that is earmarked each year to honor and show appreciation for the dedication, hard work and sacrifices made by Direct Support Professionals who provide support services to people with intellectual and developmental disabilities at New Hope Community.

Direct Support Professionals create a caring environment and empower the people we support to ensure they lead a self-directed life.

During the week, our Direct Support Professionals received special deliveries of donuts; participated in paint-and-sip classes with sparkling cider; received chair massages; enjoyed a barbeque that included an obstacle course competition and pie-in-the-face contest; competed in a soccer tournament and received car washes.

During DSP Week and always, we give many thanks for their selflessness, compassion and for continuing to inspire all of us.





Hope Farm Ribbon Cutting



Under the warmth of the September sun and in the shadows of sunflowers, New Hope Community and SUNY Sullivan held a Ribbon Cutting Ceremony on September 26th to celebrate and unveil Hope Farm. New Hope Community staff and the people New Hope Community supports, SUNY Sullivan staff and students, in addition to members of the Board of Directors, elected officials, executive leadership and invited guests, gathered under a tent to honor and celebrate the hard work and dedication that went into the planning and the continued growth of Hope Farm. Today, we have a farm which is fully organic, accessible to those with disabilities, is fed and irrigated naturally and is a community center.

Jim Forbes, New Hope Community President and Chief Executive Officer and Jay Quaintance, SUNY Sullivan President provided the welcome address. Guest speakers included Jon Jon Thomas, New Hope Community Agricultural Leader; Jay Pusey, New Hope Community & Hope Farm Employee; Larry Reeger, SUNY Sullivan Interim Director of Sustainability; Kathy Scullion, SUNY Sullivan Instructional Assistant in Sciences, Technology and Math and Susan Rogers, SUNY Sullivan Division Chairperson Social Sciences, Sustainability and Entrepreneurship. Michael Bel, SUNY Sullivan Director of Culinary and Pastry Arts Department provided closing remarks.





SUNY Sullivan culinary students served farm-fresh hors d'oeuvres as guests recognized the achievement, planning and implementation of Hope Farm. Many of the guests also enjoyed tours of the farm and carried out garden-fresh veggies to prepare for meals that evening. A planned organic farm created in collaboration between New Hope Community and SUNY Sullivan, this health-focused, community-centered project that is led by Jon Jon Thomas, is being cultivated on a three acre plot on the SUNY Sullivan campus. Hope Farm offers educational, therapeutic and recreation benefits that encourage people with intellectual and developmental disabilities to learn about agriculture and horticulture. The crops provide 1 to 2 grocery bags per week to supplement grocery-purchased vegetables for the on-campus homes, while also being used in the culinary program at SUNY Sullivan.



"The soil is the great connector of lives, the source and destination of all. It is the healer and restorer and resurrector, by which disease passes into health, age into youth, death into life. Without proper care for it we can have no community, because without proper care for it we can have no life."

*~ Wendell Berry,
Author on Culture and Agriculture*





We Had a Ball!

We couldn't have asked for a better day for New Hope Community's baseball-themed 42nd Annual Family Barbeque. Sun was shining, smiles were bright, food was plenty and the creative vibes were flowing.

Not only was the campus filled with over 500 family and friends, but it was also filled with an abundance of love and friendship. It's the one time of the year that the campus is transformed and we all gather to spend a day enjoying activities, music and food. The concession stand left a savory taste of cotton candy, hot dogs, hamburgers, popcorn and soda in everyone's mouth – because nothing speaks baseball like a concession stand! As the DJ had people dancing, the photo booth was busy with families donning fun props in front of the camera.

The main food tent filled up with everyone delighting in a baseball decorated buffet filled with brisket, BBQ pulled chicken, pasta, ravioli, salads, veggies, cheeses and fruits, while others got their creative juices flowing under the activities tent. Many tried their hand at making hand painted t-shirts, decorating flower pots, getting tattooed and lots more.

Jim Forbes, President and Chief Executive Officer, took time to deliver an important message regarding coordinated care and the delivery of medical/clinical services to those with intellectual and developmental disabilities in New York State.

Many thanks to all of the donors, who helped support this annual event. This event couldn't happen without the support of our donors, along with our staff, vendors and all of the people involved in this day. Everyone made this event a success!



Community Art Shows

Through the dedication and coordination of Sue Petry, Art Coordinator, the artwork of New Hope Community artists were on display at two gallery showings during 2017.

The Catskill Art Society exhibit took place April 13 – 23 and featured artwork created by 22 artists. There were 135 framed pieces as well as 50 unframed pieces of acrylic paint on black canvas, watercolors, linear designs with chalks & paints were on display. The exhibit began with a public opening reception where visitors and guests were able to meet the artists and enjoy a sampling of hors d'oeuvres provided by the Community Bistro while the New Hope Community band, Bright Woods provided entertainment. The exhibit at the Liberty Library, which took place October 5 – November 26 included 24 pieces of watercolor, acrylic, linear and chalk pieces created by 12 artists. All pieces were for sale and were both framed and unframed displayed work. During the opening reception, which was also catered by New Hope Community Bistro, jewelry was available for purchase. All works in the exhibits were for sale, with proceeds supporting commissions for individual artists. In total, 110 pieces of artwork were sold during the exhibits.

Many thanks to the artists, everyone who purchased artwork and to the many people who helped make the art shows a huge success.



*"Art is made when your imagination
and your heart meet"*

~ LifeCreated

An Evening of Recognition

On May 5th we took the time to celebrate our staff, their dedication and commitment to New Hope Community and our mission.

Once again, Albert White, Residential Coordinator, was the Master of Ceremonies to a packed room of 250 guests. We honored 54 employees for their longevity and 3 others for the Deirdre McCoy Award, Maxine Belson Award and The Hope Heart Award. This year Elliott Carrion, Head Fleet Mechanic, was the 19th employee to be honored with the Deirdre McCoy Award. This award is presented to a staff member who has been employed a minimum of 10 years and demonstrates a unique commitment and dedication to our mission.

Wanda Leight, an employee for the past 11 years, was announced as the recipient of the The Maxine Belson Award. This award is presented to a Direct Support Professional who has been employed for 5 years or more and to a person who best exemplifies the qualities exhibited by Maxine Belson, a passionate advocate for the quality of life for people we support. This year we were happy to also honor Nicole Daw, RN, with our newest award, The Hope Heart Award. This award honors a staff member who has been employed between 1 – 5 years and demonstrates a passion for enhancing the lives of those whom we support.



Staff Recognition & Awards

We have a lot to be proud of! Several of our staff were honored last year for their dedication, selflessness and commitment to New Hope Community. We celebrate these deserving employees for their merits and exceptional work.

Elliott Carrion

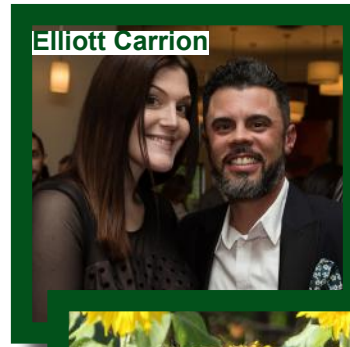
2017 Deirdre McCoy Award

Each year New Hope Community presents an employee with The Deirdre McCoy Award. This recipient is determined by a committee of past recipients that takes into consideration the length of employment at New Hope Community, which must be a minimum of 10 years and shows a unique commitment and dedication to our mission. This year Elliott Carrion, Head Fleet Mechanic was honored. Elliott has been employed by New Hope for 14 years. He has grown over the years moving from security, to Direct Support Professional, then utilizing his schooling in automotive mechanics to transition to his current role as Head Fleet Mechanic. Elliott is a genuine, caring person, approachable and unassuming, and he never looks for recognition for the things he does.

Nicole Daw

2017 Hope Heart Award

This year we implemented a new award, The Hope Heart Award, to honor the dedication and commitment of our newer staff. This award honors a staff member who has been employed at New Hope Community between 1 – 5 years. This recipient demonstrates a passion for enhancing the lives of those whom we support and is well engaged in our culture by promoting New Hope Community's person-centered approach and is dedicated to New Hope Community's mission. Nicole Daw was the recipient of the 2017 Hope Heart Award. Nicole goes above and beyond her job title to assist in making dreams come true for the people she supports to assist in providing experiences that will leave a lifelong lasting impression...even though these things are NOT in Nicole's job description. This is an indicator of her kind soul, and her dedication to the "extended" family at New Hope Community.



Elliott Carrion



Nicole Daw



Jon Jon Thomas



Wanda Leight

Jon Jon Thomas

Men @ Work Honoree

Jon Jon Thomas was honored in the 2016 Men @ Work edition of the Sullivan County Democrat. The insert featured 16 businessmen from Sullivan, Orange and Ulster Counties and recognized their hard work and dedication. A part of the New Hope family for the past 11 years, Jon Jon Thomas is New Hope Community's Agricultural Leader - a role that suits him very well. Jon Jon leads the effort at Hope Farm and has done so since the beginning. He is responsible for the planning, implementation and overall success of Hope Farm. He has transitioned from managing the Greenhouse Program with our leisure department to his current role as Agricultural Leader at Hope Farm. Over the years, Jon Jon has shown a tremendous amount of dedication to New Hope.

Wanda Leight

Maxine Belson Award

Wanda Leight, an employee at New Hope Community for the past 11 years, was announced as the recipient of the The Maxine Belson Award. The award is presented to a Direct Support Professional who has been employed by New Hope for 5 or more years and to a person who best exemplifies the qualities exhibited by Maxine Belson, a passionate advocate for the quality of life for people we support. Wanda is always going above and beyond to find new and exciting things for the individuals within the program to enjoy doing. Wanda doesn't just provide person-centered support, she is person-centered supports! She lives New Hope Community's mission every day since she walked through the door for the last 11 years.



Adventures From Camp Keowa

It wouldn't be summer without the fun-filled experiences at Camp Keowa.

From swimming and arts to sports and music, twice a year, in July and August, Camp Keowa is abuzz with activity with one hundred and thirty campers. The summer was filled with learning new skills and having experiences that the people New Hope Community supports may not have had the opportunity to experience. Camp Keowa provides days filled with lasting friendships, gaining independence, spending time with friends, experiencing a sense of self, building self-esteem, problem solving and just taking a break from a typical day. All of these activities are designed to engage a broad range of interests, while engaging and strengthening the mind and body.

The people New Hope Community supports have the opportunity to be active, think creatively and discover new experiences all while allowing them to find personal successes. Many of the activities include swimming, riding ATVs, hiking, music, arts & crafts, boating, BB Guns, archery, and other sporting activities. But most importantly, our campers are creating lasting memories of a wonderful experience.

Celebrating Our Nurses



AMERICAN NURSES ASSOCIATION

Nursing: The Balance of Mind, Body, and Spirit

*"Care for one...that's love.
Care for hundreds...that's nursing."*



National Nurses Week is celebrated annually from May 6 (known as National Nurses Day) through May 12 (the Birthday of Florence Nightingale, the founder of modern nursing). This week is a special time to honor nurses for all they do - for making a difference in the lives of the people New Hope Community supports, the staff, the organization and our community. The demands of our nurses require a high level of proficiency, knowledge and compassion. Their resilience, empathy and commitment to making a difference in the lives of the people New Hope Community supports cannot go without being recognized. We use National Nurses Week as an additional opportunity to not only reflect, but also celebrate the extraordinary work our nurses deliver every day.

Made up of Registered Nurses, Licensed Practical Nurses, Nursing Assistants and a Healthcare Coordinator, New Hope Community's nursing staff of 26 were treated to a relaxing paint-and-sip event (sparkling cider was sipped), followed by a catered lunch.



Sssssssssss... Reptile Show

Brandon Kennedy, Direct Support Professional at 308 Stupell Circle and owner of Kennedy's Reptiles, wowed the crowd with his Reptile Show. Brandon provided an exciting, interactive, educational and hands-on experience at New Hope Community. People were a part of the show - being able to touch, pet, hold and handle the reptiles while also asking questions about animals we typically see through glass.

Inspired at the age of 12 by watching the Crocodile Hunter, Brandon purchased his first reptile - a leopard gecko. Brandon now owns over 70 reptiles!

Brandon's goal is to educate people to better understand and have a new respect for reptiles and other misunderstood animals. His greatest reward is seeing the faces of people, who were originally terrified of the animals, have smiles on their faces.





That's Hollywood!

Lights, camera, action! That's what this year's Hollywoodland-themed Holiday Party was all about - reveling in the holiday lights, showing off in front of the camera of the photo booth and dancing the night away with the glamour of the red carpet.

This annual event is a night for colleagues and friends to celebrate the holidays. It's a time to put work aside, to enjoy, relax and share goodwill and cheer.

Staff were welcomed with a holiday gift, a stainless steel vacuum insulated water bottle, and a picture in front of the tree to remember the night. Hollywoodland signs lit the way for all to enter the ballroom and continue the holiday cheer.

The tables were centered with director's megaphones and pictures of famous actors and actresses from the 1940's and 1950's - a perfect piece to set the mood for the night's theme.

The buffet was lined with chicken angelica, ahi tuna, NY strip steak, sliced turkey breast, vegetable stir fry, twice baked potatoes, and much more. All meals were well enjoyed for firsts, and of course, second helpings and the chocolate fountain was the perfect addition to satisfy any sweet tooth.

As the night continued on so did the moves on the dance floor! Whether you were looking to bachata or just jump into the electric slide, there was a song for everyone. Laughter, cheer, and dancing was enjoyed by all who came out for this spotlight night. Not a single person left without a smile on their face.

Thank you to everyone who helped make this year's party a success!



Ship's Ahoy

The Health Fair Committee was so excited about the Health Fair they decided to kick it off with a bang by offering a MEGA PRIZE! One lucky person would win a fishing trip on Lake Ontario that was being offered by Mike Ward, New Hope Community Quality Assurance Safety Coordinator and Captain of the Dreamcatcher. New Hope Community staff was asked to nominate a deserving, fellow staff member for whom this trip would benefit their wellbeing - taking into consideration a staff who has gone through some difficult times, or perhaps a staff that goes above and beyond at New Hope Community or within their community. Nominations were submitted to the Health Fair Committee and the winner was selected.

The winners were announced at a Pavilion Picnic. Robyn VanLowe, Therap Administrator and Mike Ward dressed the part to announce the winners. Congratulations to the winners Pat Lamb, LPN and Leslie Irwin, RN.

Yes – there was a tie and the Committee was able to send two deserving staff members on the trip. It was a momentous trip - great weather and three salmon boated to 23 pounds (and a few other hits). This was a great way to kick off the Health Fair!

Website Awards

We received great news! The “new” New Hope Community Website which launched the beginning of 2017, was recently announced as winner of two awards for the 13th Annual Davey Awards. New Hope Community received a GOLD award for all non-profit websites and a SILVER award for best visual appeal and utility.

The entries are judged by the Academy of Interactive and Visual Arts (AIVA), a member-based organization of leading professionals from various disciplines of the visual arts representing a “Who’s Who” of acclaimed media, advertising, and marketing firms including: Code and Theory, Condé Nast, Disney, GE, Keller Crescent, Microsoft, Monster.com, MTV, Push, Publicis, Sesame Workshops, Yahoo!, and many others. The Davey Awards is an international creative award focused exclusively on honoring outstanding creative work from the best small agencies worldwide. The 13th Annual Davey Awards received nearly 4,000 entries from ad agencies, interactive agencies, production firms, in-house creative professionals, graphic designers, design firms and public relations firms. Entries are judged to evaluate distinction in creative work. In determining Gold and Silver winners, entries are judged on their merits based on a standard of excellence as determined by the AIVA.



Renovation and Remodeling Projects



After

Before

Step inside Maxie's Place and you'll notice some enhancements to its already distinct main lobby.

The renovation project, which was completed in November, includes new paint colors that are warm and inviting; individualized, carpeted "kiosks" that were created by constructing half-walls with planters and carpeting that will allow spaces for formal and informal gatherings, sound proof wall coverings, new and more functional furniture and complimentary window coverings.

These new enhancements will bring an updated color palette, along with an improved warm and welcoming environment to better reflect New Hope Community's legacy.

Walking into the newly remodeled Board Room, it's hard to miss the new video monitor. This addition will be utilized for videoconference and online communication capabilities – making it easier to effectively communicate and conduct long distance meetings and will also be used for presentation purposes.

Also completed in November are refreshed paint colors throughout, remodeled kitchen area, new carpeting, updated window treatments, light fixtures and artwork. The original Board Room conference table has been refinished and will resume its place in the center of the room.

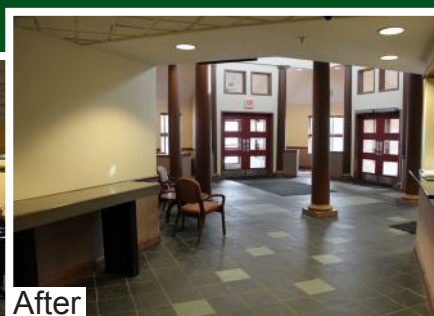
The new design will bring a fresh take to the details of the Board Room while providing state-of-the art advanced conferencing technology.

With the main building almost 20 years old, many of the offices have gone through a "refresh", including refreshed paint colors and carpeting; as did the Theater – freshly painted for a clean, new look.

Stop by and take a look!



Before



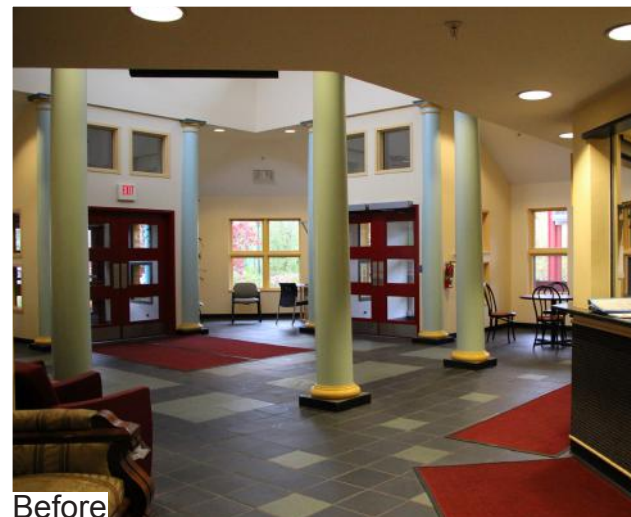
After



Before



After



Before



After

Supporting the NHC Foundation

We are again grateful and thankful to those who supported New Hope Community this year. Your continued support makes it possible for the people receiving services from New Hope Community to develop independence and confidence, to lead a person-centered life and to become contributing members of our community. Thank you for creating change through your support.

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