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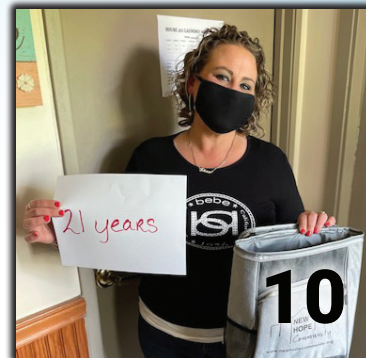
A YEAR IN REVIEW

**2021
ANNUAL
REPORT**



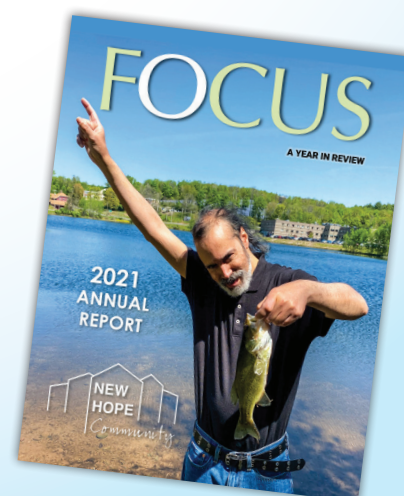
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On our cover is Wilfredo! He loves to fish, and has been doing so since he was a child in Puerto Rico. Wilfredo now resides at New Hope's Weiss home, where he has been since December of 2015. He also enjoys '80's music, particularly Michael Jackson, as well as spending time with his sister Anita, who he is very close with.



Passion, Purpose, Progress and Promise

A Summary Look Back on 2021



Our 2021 story is filled with twists and turns. We needed to be incredibly nimble and pivot in real time as the pandemic and a workforce crisis tossed us about. But as we look back on the story of our year, it is with pride and thanks for - and to - the people of New Hope Community. I am happy to highlight the following key 2021 accomplishments:

- Completed the roll out of telemedicine to all 42 residential programs
- Completed a successful annual spring review for continuation of CQL Quality Assurances Accreditation
- Launched a DSP Apprenticeship Program in collaboration with the NYS DOL and SUNY Sullivan to support DSP certification opportunities (08.2021)
- Created and rolled out a hybrid "Holistic Wellness Activities Coordinator" position to holistically support individuals we serve as well as staff (09.2021)
- Hired an IT Director to grow and advance our IT capacity (new position – 09.2021)
- Hired a Senior Director of HR to advance our recruitment and retention efforts (new position – 10.2021)
- Began a non-GED DSP program in partnership with Literacy Volunteers in Monticello that enables us to hire and support staff to attain their GED within their first six months of employment (10.2021)
- Received approval from Move Sullivan (a new county bus system) to provide bus service to New Hope Community to/from a campus bus stop (projected start date – spring 2022)
- Broadened our New Hope messaging to the greater community through increased press releases, radio spots, enhanced social media presence, ongoing website updates, and expanded Community Insider content
- Extended great efforts through education, onsite clinics, referral to services, etc. to close out the year with 95% of people supported being fully vaccinated and 90% of staff being fully vaccinated
- Increased leadership involvement in professional organizations (i.e., NY Alliance Government, Policy and Advocacy Council, NY Alliance Rate and Finance Committee, Sullivan 180, and Sullivan County Partnership for Economic Development)
- Created collaborative partnership projects with BOCES (i.e., summer learning experience at Hope Farm)
- Resumed as a SUNY Sullivan clinical nursing student training site
- Continued community outreach and involvement – despite COVID impacts – and wrapped up the year with our 4th annual Community Outreach Dinner serving 400 hot meals to county residents
- Brought our Sensory Garden to a 99% completion point (one more musical instrument to be installed, benches and arbors to come in spring)

- Welcomed four new board members: Sullivan County BOCES Superintendent, Robert Dufour; President of SUNY Sullivan, Jay Quaintance; Chief Executive Officer at Garnet Health Medical Center Catskills, Jonathan Schiller; and a retired lifelong professional in our field; Terry Grafmuller

Juliette McKerrell's term as our board chair came to a close at the end of the year. We also had our Vice Chair, Lori Stroh and another longtime board member, Annabel Lindenbaum, complete their board terms at year's end. Each board member noted has contributed to New Hope Community's journey in very valuable ways and we thank them! Effective 01.01.2022, Robert Dinerstein assumed the position of board chair. We are so grateful for a board that extends great efforts to govern and guide New Hope Community!

In other news, we committed more than \$1M in 2021 to incentives that benefited existing staff and new hires. This investment fueled our recruitment efforts, demonstrated our appreciation to our hardworking staff and bolstered retention levels. We also evaluated and increased salary points throughout the organization to remain competitive in the marketplace. Our many COVID-related costs (i.e., purchases of PPE, hazard pay, etc.) were offset with Health and Human Service (HHS) grant monies under the CARES Act. With all the costs incurred, we remained fiscally stable.

Last, but certainly not least, we now have a governor who is a much stronger advocate to our I/DD field than the immediate past administration. We also have a new OPWDD Commissioner (Kerri Neifeld) who is listening to provider agencies and demonstrating her understanding of our challenges and her commitment to partnering with us. In addition, our NYS Executive Budget is healthy and projected to remain in the black for the next 4-5 years. Our service sector is seeking changes in rate reimbursement methodology, available housing opportunities, program offerings, DSP wage increases, and much more. Whether we will enter a managed care service environment remains a question. Fortunately, we have many strong tangibles to stand on that will fuel our potential to dynamically shape a new and more positive reality moving forward.

So, there you have it. Our 2021 story continues now into 2022. Everyone has worked so hard and given so much. Our entire New Hope family has shown such love and support and I thank you. We are all in this together and I know the passion that drives our purpose still lives, efforts to fuel positive change will continue, and the promise of meaningful progress will be realized; for the people we support, for our dedicated staff, and for our greater New Hope family and community.

In hope and with warmest regards,

Debra J. McGinness
Chief Executive Officer

Resilience Reigns



In 2021 the COVID-19 pandemic continued to qualify as a challenging life event. Its impact was felt both globally and locally as it insinuated its presence throughout our lives. However, our division stayed the course, and even grew in positive ways, as we navigated ever-changing circumstances.

The fortitude, flexibility, strength, and versatility demonstrated by our Waiver Services Direct Support Professionals (DSPs

- Community Habilitation and Respite), Self-Directed DSPs (Community Habilitation, Respite and SEMP) and in-house staff was – and continues to be – amazing! And although this pandemic would never be a “wished for” experience, it has taught us things about ourselves and others that will benefit us throughout our professional and personal lives. We have been beyond resilient, and our resiliency is driving the positives that continue to be realized – despite our pandemic and workforce crisis!

Our divisional management team continued both independently and in collaboration with New Hope Community management to stay abreast of OPWDD, NYS and OSHA COVID-19 vaccination, masking, and social distancing protocols; modified agency procedures and protocols; and kept employees and families up-to-date on an ongoing basis. Staff who worked remotely in 2020 due to the pandemic resumed working on-site in 2021. Our DSPs continued to go into homes and communities to support individuals and families while maintaining appropriate COVID protocols. Supports were provided via telehealth as necessary when staff were unable to go into an individual's home. We had 27 DSPs and 6 in-house staff test COVID-19 positive in 2021 but, fortunately, all recovered and are well. The majority of our staff closed out 2021 fully vaccinated.

In 2021, Select received 98 referrals for Waiver supports and services from the various CCOs (Care Coordination Organizations). We supported 569 individuals with Community Habilitation and Respite services in 2021, which was up from 525 individuals in 2020. For much of the year, Waiver Service Managers depended on virtual platforms to attend Life Plan meetings and train DSPs. In early fall, we conducted a limited number of face-to-face meetings based on the comfort levels of individuals/families having in-person meetings.

Through June 2021, our popular Judy Voron Life Skills Studio continued to offer programs via Zoom. We offered 75 classes including Girls Group, Bingo, Games Night, Fitness and Creative Corner (Arts & Crafts) Classes and It's Complicated (a therapeutic social skills group). The instructors continued to provide innovative and fun ways for social interaction; opportunities to learn and grow; and skills to help cope with the pandemic. Enrollment continued to be high although it was evident that everyone missed in-person interactions.

During the summer months, we offered Fitness, Girls Group and Bingo outside in our “Backyard” (our rear parking lot area). In September, as COVID-19 experienced a temporary decline, we resumed in-person classes in the Life Skills Studio with limited attendance to maintain social distancing. We offered Fitness, Girls Group, Bingo, Art, It's Complicated and holiday-related group activities. We were thrilled that in just a 4-month time span, we offered 30 opportunities for individuals, to once again, gather and have meaningful social engagement – all while upholding necessary COVID-19 precautions. We were also able to hold our second annual “Trunk or Treat” Halloween Drive-Thru and December Festival of Lights Drive-Thru. Individuals in the Life Skills holiday groups made decorations that were displayed during the events. You can imagine how pleased they were to see their creations displayed as they drove through with their families and friends.

In 2021, the Self-Direction Department completed the eVero FI software implementation project. This enabled the department to grow from assisting 63 individuals at the end of 2020 to assisting 103 self-directing individuals with 105 DSPs by year's end. Our Start-Up and Support Brokers work with individuals and families to create and implement budgets using a person-centered valued outcome approach that provides flexibility and choice in decisions specific to supports, activities and staff. Utilizing eVero, our Fiscal Intermediary (FI) team reviews budgets; participants' expenses to ensure payments are within individual budget and NYS Self-Direction guidelines; and staff timesheets and evaluations. The FI list of approved classes and services has exponentially increased over time and provides a rich array of opportunities available to our self-directing individuals.

As we listen to the changes outlined by the new administration and the plans proposed by Governor Hochul and President Biden, we are optimistic that our service sector will finally receive the financial support it so desperately needs; and, that DSPs will finally be recognized for the critical role they play in the lives of individuals with developmental disabilities. I continue to be grateful to each and every member of the incredibly resilient team at Select Human Services.

Last year posed more challenges than most of us have seen in a lifetime and Select has tirelessly met them head on. We continue to maintain our longstanding reputation of being the Provider of Choice for Community Habilitation and Respite services in Westchester County (and beyond) and look forward to the continued growth of Self-Direction this coming year. We also look forward to having increased opportunities to come together with our New Hope family in 2022 as (hopefully) COVID-19 recedes into the background of our lives.

A handwritten signature in black ink that reads "Margaret C. Wicksman".

Margaret Wicksman, Vice President
SHS Division

2021 SHS Highlights

At the Life Skills Studio

It's been an eventful year at Select Human Services! Please enjoy some highlights!

2nd Annual Trunk or Treat

"Super Heroes" was the theme of the 2nd Annual Halloween Drive Trunk or Treat. The windows were painted, lights were strung, the driveway and backyard were decorated and more than 50 families and friends attended. The "Jeepers Creepers" program decorated doors that were displayed when you entered the site. The individuals were thrilled to point out the project to their family members.

The Girls Group Returns to In-Person

Friendship is one of the greatest things that this group was able to form. During Girls Group, topics including different emotions, how to build and maintain relationships and healthy lifestyle goals were discussed. The group decorated their own reusable water bottles.

Life Skills Programs Go Live

In the Fall of 2021, SHS resumed in-person Life Skills Programs. Some programs were held in the "backyard" and others in the Life Skills Studio with reduced attendance to maintain social distancing. The Creative Corner classes resumed in-house with "Seasonal" Fall Crafts. The class enjoyed seeing how their bean media "Sunflower" art project could be combined to make one large collaborative display.

Jeepers Creepers

During this program the group decorated pumpkins, roasted marshmallows and told spooky stories by the fire. They also helped to design and construct decorations used for our very own Halloween drive-thru event. The group loved the different Halloween blow ups and had a great time.

Gnome Night at Creative Corner!

The class got into the holiday spirit and painted, glued and created a decorative wooden trio to display. It included a bearded gnome, a wooden pine tree and a framed felted mixed media picture "Chillin' with my Gnomies"! Everyone did a great job and took their gnomes home!

The Seasonal Edition of the Creative Corner

The class welcomed the holiday season by making all different snowflakes and gingerbread men. They also made clay pot snowmen, an I-spy snow globe and a sweet treat candy jar.



New Hope Community Appoints New Board Chair



New Hope Community is proud to announce the appointment of Robert Dinerstein as Board Chair.

Robert Dinerstein, who has been a board member since 2016, is a professor of law and founder/director of the Disability Rights Law Clinic at the American University Washington College of Law (AUWCL), where he has taught since 1983. Bob has dedicated his career to helping others in our field. In addition to teaching, he serves as co-chair of the disability rights committee of the American Bar Association's Section of Civil Rights and Social Justice and is the Section's liaison to the ABA Commission on Disability Rights, on which he was a commissioner from 2018-21. He also sits on the board of directors as President of the Equal Rights Center and is Vice Chair of the New Hope Community Foundation Board.

Bob has worked as an attorney in the U.S. Department of Justice's Civil Rights Division, Special Litigation Section, where he handled federal court cases advocating for the rights of people with intellectual disabilities. In 1994, he was appointed by President Clinton to serve on the President's Committee on People with Intellectual Disabilities until 2001. Bob brings his extensive knowledge of how to serve those with intellectual and developmental disabilities to our team. Bob's commitment to the human services field goes beyond his professional experience; his sister Andrea is a long-time member of New Hope Community.

Polar Plunge 2021



The Polar Plunge looked a little different due to social distancing protocols, but the New Hope Knights team was proudly represented onsite, virtually and by others raising funds behind the scenes. Raising more than \$5,200, Taylor Van Keuren, Athletics Coordinator; Mike Noren, Day Program Direct Support Professional 3; and Cindy and Brad (teachers from Liberty Central Schools) took to the water. Amanda Josephs, Finance Office Assistant showed her support with a virtual ice water pour. Many thanks to Noah who raised over \$3,500!

Meet Our New Board Members



Robert M. Dufour, Ed.D.

Robert M. Dufour, Ed.D. serves as the District Superintendent/Chief Executive Officer of Sullivan BOCES located in Liberty, NY.

Dr. Dufour has worked in Sullivan County for the past 20 years and is committed to academic excellence and the provision of positive educational experiences for local students. His expertise in developing regional partnerships will help New Hope Community further empower the men and women we support and strengthen our community.

Before joining BOCES, he served for seven years as the Superintendent of Schools at the Eldred Central School District in NY. He is a Board Member of the Sullivan County Chamber of Commerce, and is a member of the Sullivan County Rural Health Network and the Sullivan County Opioid Task Force.

He also serves on the community advisory board for Sullivan 180, a regional partnership for healthier lifestyles, and on the Board of Directors of the Sullivan County Broadband Local Development Corporation, which strives for greater internet accessibility. Dr. Dufour resides in Pond Eddy, NY.



Jay Quaintance

Jay Quaintance joined SUNY Sullivan as Interim President in August 2016, becoming President in 2017. Prior to this position, from September 2014, he served as Assistant Secretary for Education in the Office of New York State Governor Andrew M. Cuomo. His work there included Statewide P-12 and Higher Education budget, policy development, and implementation. Prior to this position, Jay served as Assistant Vice Chancellor and Assistant Provost for Community College Policy and Planning at the State University of New York. In that role he provided system support to the 30 SUNY community colleges for the implementation of the SUNY strategic plan. His portfolio included coordinating efforts to advance many of SUNY's critical efforts within the community college sector to ensure student access and success, with a focus largely on improving outcomes in the areas of college readiness, remediation reform, and workforce and workplace development.

Jay comes to his current role following nearly 20 years of higher education experience in New York and New Mexico. Prior to joining SUNY System Admin, he served as the Assistant Dean of Academic Affairs at SUNY Schenectady, where he oversaw the college's retention and enrollment management efforts. At SCCC he also served as Professor and Chair of the Department of Developmental Studies, taught developmental writing, and was Director of the federally funded TRIO Student Support Services program. Additionally, he helped launch and lead college-level curriculum development and alignment for Schenectady Smart Scholars Early College High School.

Mr. Quaintance currently serves as Chair of the Sullivan 180 Board of Directors and is a member of boards of the Sullivan Catskills Visitors Association, the Sullivan County Partnership for Economic Development, Sullivan County Chamber of Commerce, and Sullivan County Workforce Development. In the past, he served as President of the Board of Directors of Cornell Cooperative Extension of Schenectady County, the Open Stage Media Advisory Committee, and as a member of the Town of Niskayuna Planning Board and Zoning Commission.

Meet Our New Board Members

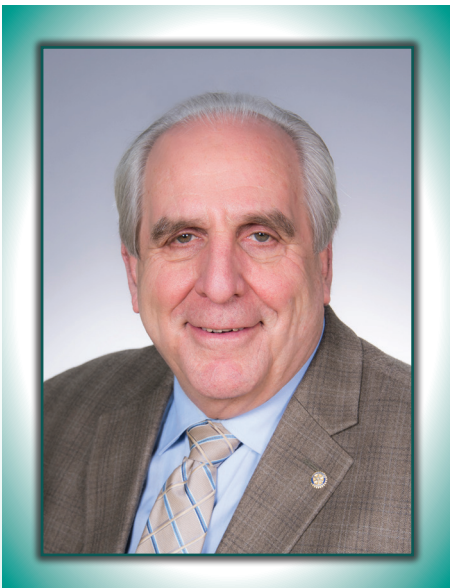


Jonathan Schiller

Jonathan Schiller was appointed the Chief Executive Officer of Garnet Health Medical Center Catskills in 2017, providing executive leadership for the Harris and Callicoon hospital campuses, as well as health system-wide executive support for the Hospitalist, Intensivist, Psychiatry and Emergency Management services. He originally joined Garnet Health in 2004 as Administrator of Revenue Cycle Management and was later promoted to Vice President and Site Administrator of the Arden Hill Campus. In 2009 he was promoted to Vice President of Hospital Operations, in which he oversaw operations on the Arden Hill and Horton Campuses in addition to providing organizational leadership to multiple ancillary departments. After overseeing the relocation of two hospital campuses into one new hospital building in 2011, he was promoted to Chief Operating Officer in which he oversaw daily operation of Garnet Health Medical Center.

Prior to joining Garnet Health, Mr. Schiller was the Director of Patient Accounting at New York University Medical Center, and a member of Cap Gemini, Ernst and Young's national healthcare consulting practice, with specific areas of focus in hospital revenue cycle management and financial turn-around projects. He volunteers his time as a member of the Board of Directors of the American Heart Association, Sullivan County Partnership for Economic Development, Sullivan County Chamber of Commerce, and Christ Health Care Ministry.

Mr. Schiller earned a Bachelor of Science degree in Social Services from LeMoyne College and has Master of Health Systems Administration degree from Rochester Institute of Technology. He is a Fellow of the American College of Healthcare Executives and member of the Healthcare Financial Management Association.



Terry Grafmuller

Terry Grafmuller brings his passion for community, leadership experience, and networking credentials to our board. Terry began his career in January 1973 in the US Air Force, where he loaded ordinance and tested weapons systems in the F4-E fighter jets. While in the military, he spent three years located in Homestead, Florida and one year in the Philippines, when he was honorably discharged in January 1977. At that time, Terry began working for C.E. Mills Chevrolet in Callicoon.

In January 1978 Terry moved to Poughkeepsie, NY where he began his career at IBM assembling computers. He soon transitioned positions to Department Technician and then on to Department Manager. Throughout his 15-year career at IBM, Terry held various positions of leadership in the planning and engineering departments. After being downsized from IBM in June 1993, Terry and his family moved back to Sullivan County where he was self-employed in the construction industry until he joined Sullivan Arc in January 1996 as Assistant Production Manager in their sheltered workshop. Shortly thereafter, Terry was promoted to Director of Vocational Business Operations, a position he held until he retired from ARC of Greater Hudson Valley (formerly Sullivan Arc) in August 2021.

In 2010, Terry joined the Sullivan County Chamber of Commerce Foundation Board and holds the position of Secretary where his primary focus was administering the Leadership Sullivan Program. He was a member of all Arc Sullivan-Orange fundraising committees and, for the past six years, along with his wife, are Subzero Heroes taking the plunge into a frozen lake in February in support of Alzheimer's awareness and research. Terry is also a member of the Liberty Rotary Club where he currently serves as the President-elect. He volunteers his time as a pickleball and racquetball instructor at SUNY Sullivan. Mr. Grafmuller received his Associate of Applied Science degree in Business Administration from SUNY Sullivan.

New Hope Community Partnered with StationMD to Offer Enhanced Medical Care in All of Our Homes

At the end of 2020, New Hope Community became the first agency in Sullivan County to offer telehealth services provided by StationMD to more than half of our residences, streamlining health services and avoiding unnecessary exposure to COVID-19. In October of 2021, we expanded this partnership to offer telehealth services for all of our 42 homes. Now, when any of the nearly 240 people supported by New Hope Community need urgent medical care, they can receive it remotely, 24/7, from board certified physicians who specialize in treating people with I/DD.

Funding from the Statewide Healthcare Facility Transformation Program grant made it possible for New Hope Community to join the program in November 2020, with the initial contract to connect 28 of our homes with the service, starting with those who are most at risk of chronic or serious illness. Within the first six months of implementation, the program resulted in a 90% reduction in visits to the hospital and urgent care facilities for ailments such as rashes, pink eye, minor infections or nausea. It is projected that the program will save an estimated \$30,000 annually in expenses, including additional staff salaries resulting from transportation and emergency room visits.

In February alone, New Hope Community averaged 25 calls a month to StationMD, and over the following six months, 174 individuals had been cared for without the disruption of leaving home and being in an unfamiliar or disturbing setting. Of those cases, 157 were treated without a visit to the emergency room. The service has resolved the need for additional staffing in homes when a

staff member accompanies an individual on their trip to the hospital, urgent care or physician's office.

Telehealth has revolutionized our clinical services.

Easy-to-use medical

"stations" enable our nurses and staff to electronically connect with StationMD's board certified physicians using tablets. High-tech stethoscopes operate on Bluetooth technology to transmit lung and bowel sounds in real-time for patient evaluations.

A trip to the doctor's office or to the emergency room can be traumatic for anyone but especially for people who may have sensory, communication or mobility issues, and require medical transport with support staff to accompany them. Streamlining care with new technology often creates a better patient experience and achieves significant cost savings as well.

StationMD



Grateful for Our Nurses – Happy Nurses Week



Never has there been a more important time to recognize and honor our nurses. As we paused to celebrate Nurses Week, we thanked our nurses for their unwavering care and dedication. Their selfless work will forever be appreciated. They have persevered with true grit and strength and we thank them for their contributions, compassion and commitment to helping others.

In honor of National Nurses Week, our nurses were recognized for the critical role they play in improving, championing and promoting the health of the people we support and our staff. The celebration began on Thursday, May 6, with a relaxing activity – painting bird houses! The following Monday, everyone enjoyed a catered breakfast of bagels and coffee and the week ended on Wednesday with a Mexican-style dinner catered by the Community Café. Assemblywoman Aileen Gunther, who is a nurse herself, made a special appearance and shared in the recognition of our nurses. Each nurse received a gift bag that included novelty nursing socks, baseball cap and lotion.

Employee Anniversary Recognition “Brunch”

Unfortunately, due to last year’s COVID-19 restrictions on social gatherings, we were unable to celebrate and honor the anniversary milestones of our staff in person during our 2021 Staff Appreciation Brunch originally scheduled for April 18th. Every staff member received a special hand delivery to their program location with their award and gift. Since we were unable to gather for our event, our CEO, Debbie McGinness wanted to personally thank and recognize all of our honorees. You can access the video on YouTube by visiting: <https://youtu.be/djaKA4jbleg>.

Congratulations to all and thank you for your resilient spirit and continued dedication and commitment to New Hope Community.



Hope Farm Gets Harvesting Help

The roar of motorcycles approaching marked the arrival of over a dozen energetic volunteers at Hope Farm, located on the grounds of SUNY Sullivan. Ready to help with the annual fall harvest, on September 19, bikers from the Knights Order Law Enforcement Motorcycle Club (LEMC), a group made up of law enforcement, first responders, military/veterans, civilians, and the Knights of Columbus from the Church of Saint Peter in Monticello, assisted with the busy harvesting season.

After a quick tour of the farm, led by Megan Greene, Head Farmer, everyone spent their afternoon picking vegetables. Working alongside Megan, three of our Farm Associates Anthony, Tara and Dean, and the volunteers unearthed 211 lbs. of farm-fresh potatoes and picked 70 lbs. of peppers.

Each year, more than 11,000 pounds of fresh organic vegetables are grown on the farm and are used in New Hope Community's residential homes, by the college's culinary arts students in meal preparation, and are donated to community nutrition programs and food pantries to combat food insecurity.

The volunteer event was coordinated by David Lee, a retired Monroe, NY, detective and member of the Knight's Order, Orange County Chapter, who planned the event in honor of his son David Joshua, a resident of New Hope Community. "Helping out at the farm is a really good cause and I am proud that the Knights Order can honor my son with this day of service. We have a great group of people in the club and are always looking for a way to give back to people in the community," he said. The Sullivan County Chapter of the Knights Order joined in right away once they learned of this local event.

The fall season is a busy time of year and we thank the Knights Order and the Knights of Columbus for generously spending their time to help with the harvest!



About The Knights Order

Founded July 15th, 2018, The Knights Order is a social organization formed as a Law Enforcement Motorcycle/Public Safety Club that is dedicated to the support of our fellow brothers, their families and community through not-for-profit fund raising efforts. Members share a passion for motorcycles and uniting on the open roads to show a unity between law enforcement, military, first responders and fellow citizens in the establishment of one cohesive unit. The strength of the Knights Order LEMC relies solely on the Loyalty, Bravery, Honor and Commitment of its members and supporters.



Direct Support Professionals are an integral part of our family. They are the backbone of the support we provide. They work selflessly at all hours of the day and night to help the people we support live their lives to the fullest. Every year we celebrate DSPs during Direct Support Professional Recognition Week (#DSPRW) with various activities, fun initiatives and special treats. From September 12th to the 18th, our focus was showing our DSPs how much we all appreciate them!

At **New Hope Community** we kicked off the festivities on Monday and raffled away three Amazon gift cards to excited winners. On Tuesday, we brought back a tradition with our “Car Wash in the Cul-De-Sacs!” DSPs could bring their cars to campus and let the Residential Coordinators along with Alasana Dumbuya, Senior Residential Coordinator, and Terence Duncan, Assistant VP, Program Operations, wash their cars. The following morning, fresh bagels and fixings were delivered to each house by the RC’s for breakfast and two Roku units were raffled off. Thursday night called for a pizza dinner in the houses; both staff and the residents enjoyed the surprise. For the grand finale on Friday, a smart TV was raffled off and a recipient of a \$500 gift card provided by Hudson Valley Service Providers was drawn.



SHS Self Direction DSP of the Year
Mark Benitez



SHS DSP of the Year
Leslie Adams

Appreciated
Committed
Supportive
Inclusive
Strong
Compassionate
Safety
Relationships
Advocacy
Appreciated
Resilient
Dedicated
Compassionate
Resilient
Supportive
Positivity
Relationships

Direct Support Professional Recognition Week

Appreciated
Supportive
Dedicated
Strong
Safety
Positivity
Resilient
Safety
Dedicated
Advocacy
Compassionate
Advocacy
Committed
Dedicated
Positivity
Relationships
Committed
Inclusive

At **Select Human Services**, the celebration kicked off with an in-house Spirit Week. Staff donned themed attire on respective spirit days that included: Favorite Team Day on Monday, Hawaiian Shirt/Tourist Day on Tuesday, Favorite Decade Day on Wednesday, Tie Dye Day on Thursday and Select Swag Day on Friday. Wearing their Spirit Week attire, on-site staff welcomed the DSPs to the “backyard” events celebration where they received gifts of appreciation and enjoyed refreshments. The week culminated with the announcement of the Self-Direction DSP of the Year award and the DSP of the Year award honorees. Congratulations to **Mark Benitez, Self-Direction DSP of the Year** award recipient. Mark’s flexibility and willingness to go above and beyond is so appreciated. And congratulations to **Leslie Adams, DSP of the Year** award honoree. Leslie is an integral member of the Waiver Service Team and we are extremely grateful for her tireless dedication to the mission of Select Human Services.

Infinite “thank yous” go out to our DSPs for their unwavering compassion, resilience and dedication!

Pop Up Camp – the New Camp Experience

Ah, summer camp. It's that special week during the season where you get to spend countless hours with friends and do all the activities you've been anticipating since the summer before. Since Camp Keowa, our traditional summer camp, was unable to take place this year due to the pandemic, Day Program staff didn't let that discourage them from planning a safe and fun week for all. So Pop-Up Camp was born!

The week of August 9th started out with Field Day with Erica Tortorella, Holistic Wellness Activities Coordinator. Camp attendees gathered at Walnut Mountain Park for games of bowling, corn hole, soccer, and parachute activities. Everyone had the chance to exercise and participate in the activities they were interested in. Day 2 led to Art in the Park with Art Coordinator, Sue Petry. Sue conducted many experiments to create the best tinted bubble solution for Bubble Art. She recommended adding a few drops of food coloring into the bubble solution to create their own masterpiece at home. Brina Cohen, Music Coordinator, provided wonderful music for the day and invited all to sing along.



Day 3 ended up being a bit too hot for the original plan of hiking. The Day Program team thought on their feet with Paige LaPolt, Barn Manager and Bear, Barn Pup, and created a different event where everyone could clean and pack eggs to take home. Everyone also helped feed the horses and care for the other barn animals. Next up was the drive-thru BBQ right on campus at the pavilion, along with musical stylings from Brina Cohen, Music Coordinator. In order to keep everyone safe, staff pre-bundled awesome meals-to-go for residents to come pick up. It was burgers, hot dogs, and mac salad galore! Dean and Chris, two of the New Hope folks, and Andrew Brooks, DSP 2, helped deliver food to the residences, also. Day 5 of our fun-filled week was Spooky Camp which included costumes, scary makeup, and plenty of Halloween backdrops.

Having small groups come to each event allowed everyone to socially distance when necessary, while still enjoying the offerings of a summer camp. Big shout out to Day Program staff - Bethany Huebsch, Shiniqua Rivers, Sam Virgil, Jessica Zschoche, Ginette Barbato, and Danielle Persell for all of their hard work to make this happen. Smiles, crafts, full bellies, and plenty of laughter proved this camp to be a success!



Celebrating Our Staff

C

ongratulations to our amazing staff members who recieved the distinguished Deirdre McCoy, Maxine Belson, Fred Birnbaum and Hope Heart Awards. Typically presented at our Annual Employee Recognition event, due to social gathering restrictions in 2020 and 2021, we were unable to conduct our formal presentations. Our intent was to make the presentations to the 2020 recipients at this year's event, but again due to gathering protocols, we are unable to do so.

Please join us in congratulating our 2020 and 2021 award recipients!

Deirdre McCoy Award

Deirdre McCoy was a spirited soul who oversaw community development and whose commitment had no boundaries. She was a trusted advisor and resource to everyone. Deirdre understood that each individual's personality is unique, and she ensured that the people who live in the homes had a voice in its creation. She was connected to people and always encouraged them to be their best. She was not just involved, she made an impact. This award is presented to a staff member who has been employed at New Hope Community for a minimum of 10 years and demonstrates a unique commitment and dedication to our mission.

2020 Recipient Amy LeRoy, Director of Training & Development

Surrounded by colleagues, staff and her virtually-present family, Amy LeRoy, Director of Training & Development, was honored as the 2020 recipient of the Deirdre McCoy Award. Amy shares many of the qualities we admired in Deirdre. Always an advocate, Amy is a trusted advisor to staff and individuals; she cares for others and helps them work toward their personal goals; she inspires and lifts others - always with a genuine and kind smile. She is strong, committed and integral to New Hope Community's success.

As New Hope Community continues to grow and move forward, it was time to bring the Deirdre McCoy award to sunset. Amy LeRoy, the 2020 Award recipient, marked the final honoree of this award. We continue to create new and exciting ways to honor staff throughout the year. Deirdre's legacy will always be a part of New Hope Community.



Maxine Belson Award

Maxine Belson was a passionate advocate for the people we support. Placing great value on leisure activities and enriching social experiences, she was tenacious in encouraging everyone to lead full, vibrant lives. This annual award goes to someone who has been with New Hope Community for 5 years or more.

2020 Recipient Bonnie Drayton, House Manager 3

As her family cheered her on virtually and colleagues surrounded her, Bonnie Drayton, House Manager 3 at 49 Lawrence was presented with the Maxine Belson Award by Brianne Goldstein, daughter of Maxine Belson and New Hope Community Board Secretary. Dedicated and flexible with strong leadership skills, Bonnie makes people feel happy when they are around her. She knows how to create an environment that not only nurtures growth, but also provides the supports necessary to encourage independence. Calm, warm and approachable, Bonnie will often go above and beyond to help her fellow co-workers, offering assistance, know-how and guidance. She utilizes all of her resources to tackle any task to get the job done.

2021 Recipient Terrell Epps, Day Program Direct Support Professional 2

With his kind heart and enthusiasm for bettering the lives of the people who we support, Terrell has been a Special Olympics coach for all of our teams. In his personal time, he took the initiative to learn golf on a deeper level so he could be the best coach possible for the athletes, though Terrell typically worked in the WOW program as a Direct Support Professional 2. Throughout the pandemic he spent many hours in the homes of the people he supports. When in the homes, he ensures every person has something to bring them joy. With colleagues cheering Terrell on, we had special guest Brianne Goldstein join virtually to share a few words about her mother and why Terrell is so deserving of this accolade.



Celebrating Our Staff

Fred Birnbaum Award

The Fred Birnbaum Award is bestowed to a deserving Direct Support Professional who has been with New Hope Community for 1 year or more. Amongst many important qualities, the recipient is someone who demonstrates unconditional love and acceptance, appreciates the small moments, can tolerate thankless days, and goes the extra mile.

2020 Recipient John McGrath, Assistant House Manager 2

In November 2020, the family of the late Fred Birnbaum had the pleasure of virtually presenting the 2020 Fred Birnbaum Award to John McGrath, Assistant House Manager at Gipson. During Fred's final weeks, John was instrumental in making Fred feel loved and comfortable and frequently took Fred out during this time. Fred enjoyed going to the reservoir, and John was sure to drive him there so that Fred could see one of the things he enjoyed most. "Some stars shine brighter and have an unassuming way to make a difference in once's life," said Anabel Lindenbaum, Fred Birnbaum's sister.



2021 Recipient Joe Cullen, Direct Support Professional 2

This year's recipient is Joe Cullen, a Direct Support Professional 2 at the Gray Goldberg Residence at 410 Larry's Way. The residents and fellow staff enjoy Joe's unique brand of humor and sunny personality each time he's in the home. Annabel Lindenbaum joined virtually and led the room explaining why this award is so important to her and to her family. Fred Birnbaum was Annabel's brother who was a resident at New Hope Community for many years. Annabel expressed great gratitude toward Joe for his willingness to stay late, and lend a patient and kind ear. With his own money, Joe even purchased a cassette player for an individual who was unable to afford it. Annabel shared a few words from her grandson Jacob, who expressed his gratitude to Joe for going beyond his responsibilities and being an incredibly compassionate person.



Hope Heart Award

Every year, the Hope Heart Award is presented to a staff member who has been with New Hope Community for 1-5 years in honor of his/her dedication and commitment. This recipient demonstrates a passion for enhancing the quality of life for those whom we support, and is well engaged in our culture and mission.

2020 Recipient Kristen Pignatelli-Bozenski, Director of Compliance & Quality Improvement

In the virtual company of her family and her colleagues, Kristen Pignatelli-Bozenski, Director of Compliance and Quality Improvement was presented with the 2020 Hope Heart Award. Kristen has demonstrated a commitment to our organization and the individuals who choose us for supports and services. She ensures the rights of individuals are always understood and protected; she finds ways to promote independence and seeks to integrate Personal Outcome Measures, whenever and wherever possible. You never hear Kristen refuse to assist in any endeavor and, in a short amount of time, has become not only a valuable internal resource, but a trusted champion of each.



2021 Recipient Trudy Unger, Registered Nurse

Trudy Unger, Registered Nurse, is the carefully selected 2021 recipient of the Hope Heart Award. Trudy has always played a vital role in enhancing the lives of the individuals we support, but particularly during COVID at the Gray Goldberg Residence at 410 Larry's Way. Never complaining and always acting as a leader, Trudy braved the difficulties of the pandemic when so many were at home or too sick to work. She exemplifies the requirements of the Hope Heart Award of being person-centered, passionate, and dedicated to New Hope Community's mission. Trudy remained steady in her commitment to being the best nurse she could be when the individuals and staff needed her most. Many of Trudy's family members attended virtually and cheered her on, along with her colleagues and leadership members.



Year-Round Giving Brings Us Closer to Our Community

Reaching out to assist the community is a vital part of our mission at New Hope Community. By giving back to show our support and appreciation for others, we make a difference in people's lives and strengthen our connection to the community.

A Tradition of Holiday Giving

Jingling bells outside our main building rang in the holiday spirit as Santa and his elves greeted local families to the 4th annual Community Outreach Holiday Dinner on December 14th. The drive-thru event continued our tradition of giving and brought joy to neighbors who are experiencing challenges, especially during the COVID-19 pandemic. A festive crew, including New Hope Community staff, volunteers, residents and our CEO Debbie McGinness, greeted families with joy-filled wishes and handed out hot meals and gift cards to make the holiday season special.

What had previously been a children's party and sit-down community meal was once again transformed to a COVID-safe event, which provided 400 meals to 100 families. Each family received: a \$25 ShopRite gift card (courtesy of the NHC Foundation), chicken fettuccini alfredo, dinner rolls, apples and PopCorners. Santa and his elves also handed out reindeer food and candy canes to the children, greeting each car passenger as the procession went past. Many thanks to the generous businesses who helped make this meal possible: ShopRite, Sam's Club, Adams Fairacre Farms, Red Lobster, Hannaford, Texas Roadhouse, Jenkins-Leuken Orchards and Frito Lay.

Also, during the holiday season, New Hope Community adopted 72 children from Sullivan County Head Start in Woodbourne, NY, and helped make dreams come true. Our staff cheerfully purchased, wrapped and transported toys and clothing from the children's wish lists, making the holidays brighter for all involved.

Thanking Our First Responders

At New Hope Community we take comfort in knowing our community's first responders are ready to aid and assist us on a 24/7 basis. Each year we take a moment to thank our local fire departments and emergency medical services and contribute monetary support. This year we also contributed to the Fallsburg Police Benevolent Association to show our ongoing appreciation.

Sharing Resources to Fight Hunger

As we witness each year at our "sold-out" holiday dinners, food insecurity is both a local and global concern. At our local community college, SUNY Sullivan, many students lack the financial resources to purchase meal plans and eat healthy. In 2021, we conducted Food Drives for non-perishable and easy-to-prepare food items which we donated to the College's Food Pantry. We also share fresh, organic produce grown at Hope Farm to assist the students throughout the year.

New Hope Community also provides financial support to the Mission Food Pantry of St. Andrews Episcopal Church in South Fallsburg to aid in feeding the community. And we contribute support for Sullivan County Federation for the Homeless in Monticello, which provides food and advocacy to individuals in crisis situations. The recipients welcome and appreciate this essential assistance.

We also participate in several other community partnerships making life better for our neighbors and providing financial support to the Rotary Clubs of both Liberty and Monticello, NY who reach out to meet a variety of needs in the surrounding communities. With an annual harvest of 12,000 pounds of fresh, organic foods, our Hope Farm continuously sets aside 2,000 pounds of produce which is donated to emergency food resource providers including SUNY Sullivan Food Pantry, Federation for the Homeless, St. Peter's Food Pantry and Sullivan County Meals on Wheels.

We are committed to continuously identify new ways to be involved and give back to our neighbors. **Our community matters!**



Honored Staff

We couldn't be more proud of Megan Greene, Head Farmer at Hope Farm, Thomas Burnham, Executive Director of the NHC Foundation, and Kristen Pignitelli-Bozenski, Director of Corporate Compliance and Quality Improvement, for their recognition in special editions of the *Sullivan County Democrat*. All three were honored for their commitment, dedication and the impact they make within their organization and local community.



Young Professionals

Megan Greene was recognized in the *Sullivan County Democrat* April 2021 issue of Young Professionals. This issue highlights up-and-comers who are making an impact in and around Sullivan County. Megan has a great passion for agriculture, farming, and supporting others through food. She has an extensive background in her field of agriculture, farming, and sustainability. She manages and oversees the operation of Hope Farm and has applied her expertise and agricultural skills to fulfill the educational, therapeutic and recreational mission of the farm.

Men @ Work

Thomas Burnham was honored in the March 2021 Men @ Work edition of the *Sullivan County Democrat*. This issue features businessmen from Sullivan, Orange and Ulster Counties for their dedication and inspiration. Tom joined the NHC Foundation as the Executive Director in April of 2020. In this role he oversees all fundraising efforts and seeks new revenue streams to support New Hope Community programs which benefit everyone who participates. Tom's favorite part of his job is helping New Hope Community achieve its goals to support people with a range of disabilities lead better, interesting and meaningful lives.



Business and Professional Women

Kristen Pignatelli-Bozenski was honored in the Business and Professional Women issue of the *Sullivan County Democrat* in November 2021. This special section features professional women from the surrounding counties who are recognized for making an impact within their organization and community. As New Hope Community's Director of Compliance and Quality Improvement, Kristen ensures the agency is in compliance with all regulatory requirements and ensures the highest standards of care and services for the people supported in our programs are upheld.

Fostering Creativity and Connections with

OUI SI

In 2014, while working in the finance industry, Paul Brillinger sat at his desk and thought, “Is this really what I want to be doing?” He soon left his corporate job and began his path creating a game that matched his love for photography and making connections. Fast forward to 2021, his business’ growth is matched by the mass of orders being placed for OuiSi (“we-see”). OuiSi is a set of 210 visually-connecting photo cards, with activities and games that foster creativity and ignite curiosity, regardless of age. Through trials and tribulations, Paul and his business partner, Kaz Brecher, have found their unique space in the game industry that provides meaningful connections through mindful moments of play.

What started off as an app for your phone in 2015, OuiSi transformed into a physical game ready for purchase in January 2020, right before the COVID-19 pandemic. “I would walk around New York City with three boxes of my game ready to sell and waltz into museums, art galleries - any place that had a retail space - and shared my love of photography,” says Paul, “I wanted OuiSi to be available in places where like-minded people could find it.” It didn’t take long for OuiSi to require an e-commerce website where it is currently being sold.

OuiSi was brought to New Hope Community through CEO Debbie McGinness. In 2020, when Paul and his partner Katie moved in near Debbie and her husband Bill’s home, they quickly became friendly neighbors. Paul graciously shared his game with Debbie and explained that its purpose was to connect people. Debbie says, “After playing the game myself, I knew this would be an excellent addition to our homes and programs at New Hope. We always want our folks to express themselves through creative projects.” Soon afterwards, every one of our 42 homes, including our art and music programs, had OuiSi with an open invitation to play.

OuiSi contains beautifully unique photo cards that share similar patterns, shapes and colors. Most photos were even taken by Paul himself, along with contributions from Kaz and a few friends. You then work through the game, matching cards, when you think, “This reminds me of that!” Here’s the catch - everyone will see something different in the cards.



There’s no right or wrong answer, no time limit, just unlimited possibilities to follow your intuition. The people at New Hope have used OuiSi to be creative, find like patterns, and interpret the cards in their own unique ways.

“What’s become more important to us now, more than ever, is taking a breath and meditating on our surroundings, but not everyone likes to practice traditional meditation,” says Paul. “OuiSi offers a different type of quiet moment where you look at the card and are invited to notice all the intricacies you typically would have passed over.” At New Hope Community, OuiSi allows the people we support to decide what they notice in the photos and express themselves through this in-the-moment experience. OuiSi reminds us that, although everyone may see the world uniquely and differently, each individual’s perspective is just as valuable as our own.

You can find additional information or purchase OuiSi at <https://shop.ouisicard.com/>

11th Annual Wallace Berkowitz Golf Outing

The 11th Annual Wallace Berkowitz Golf Outing was back in full swing on Monday, May 17th at West Hills Country Club, in Middletown, NY to benefit the NHC Foundation.

The Outing followed COVID-19 safety protocols, without sacrificing the level of challenge or excitement. At check-in, each golfer received a goody bag and special favor – a PING putter – courtesy of the event's **Platinum Sponsors**, **Hudson Regional Long-Term Care Pharmacy** and **Arthur Gallagher and Company**. Additional underwriting was provided by **Event Sponsors**: UBS, M&T Bank, Countrywide Auto Sales and Sterling National Bank.

Before the 124 golfers headed out on the course for a challenging day of golf and camaraderie, they were welcomed by Debra McGinness, Chief Executive Officer, and enjoyed a bagpipe send-off by Tom Burnham, Executive Director of the NHC Foundation.



And the tournament winners were:

Winning Team (54)

Lakeland Bank
Ricky Wolbrom, Ryan Sheflott,
Tony Riina, Brad Edwards

Most Honest Team (79)

Sandy Goldstein, Leslie Danish,
Ken Weigand, Laura Leach

Orange Ball Winners (59)

Stanley Gilmore, Butch Gilmore,
John Bruer, Nick Price

Women – Longest Drive

Angela Carkner

Closest To The Pin

Dan Hughes 33"

Men – Longest Drive

Rick Morgan

Thank you to all the sponsors, supporters and volunteers who joined us for this great event!

Platinum Sponsorship



Event Sponsors



Countrywide Auto Sales

Lunch Sponsor

Ross Electric

Gold Sponsors

Service Scaffold Company

Crystal Run Village

Brianne & Sandy Goldstein

Garnet Health

Jeff Bank

Resorts World Casino

Steve & Pam Skillman

Ray & Mary Lynn Murphy

Ball Sponsorship

Associated Mutual Insurance Co.

Beverage Cart Sponsorships

Bold Gold Media Group

Brianne & Sandy Goldstein

First Financial Northwest Bank

Golf Cart Sponsorships

Brianne & Sandy Goldstein

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Fallsburg Lumber Company, Inc.

Hospice of Orange & Sullivan Counties

Hoffman Hanafin & Associates

R.A. Mickelson and Son

Hole in One

Countrywide Auto Sales

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The Dime Bank

Debbie & Bill McGinness

Schmidt's Wholesale, Inc.

Peapack-Gladstone Bank

Humphrey Design & Build

Sullivan County Democrat

Photography Sponsorship

Sentry Alarms

2021 Family and Friends Award of Distinction Honorees

The Family and Friends Award of Distinction was created recently to honor an extraordinary staff member who exemplifies exceptional performance as recognized by a family member or friend of a person receiving support at New Hope Community. Three extraordinary staff members were nominated this year for the impact they have made to those they support and their families.

Congratulations to Tanisha Younger, House Manager 1 at the Berkowitz Residence at 204 Michael's Court, the recipient of the inaugural Family and Friends Award of Distinction. Presented in May, the ceremony was attended virtually by Kathy Eves and Cheryl Gardopee and attended personally by Tanisha's colleagues. Kathy and Cheryl submitted a letter commending the work of Tanisha, the House Manager at their brother Kevin's house. During the past two years, and the past year in particular, Tanisha has ensured Kevin kept in touch with his sisters. Working to keep their family connected, Tanisha involved all house staff in assisting Kevin with remembering his sisters, reinforcing the importance of family and arranging televisits. Tanisha went above and beyond to keep Kathy and Cheryl informed during this challenging time. Due to the pandemic, the older siblings were unable to travel and felt anxious during the separation from their brother. Tanisha is the reason they felt less distant from him.



On November 16th, Carmen Feliciano-McIntosh, Assistant House Manager 1 at the Bleetstein Residence at 306 Stupell Circle, was the second staff member to receive the Family and Friends Award of Distinction, in person, from Steve and Pam Skillman. Perhaps it isn't a coincidence that Sam (Steve and Pam's son), started at the Metz Residence at 308 Stupell Circle at almost the same time as Carmen in 2014. Since that time, Carmen has been there for Sam. She quickly learned Sam's likes and dislikes through listening and spending time with him. During COVID, Carmen rose to the occasion to handle managerial responsibilities that were beyond the call of duty. Carmen was also a steady and loving presence for the Skillman family, making herself available (even on days off) should the family need to talk or have questions answered.

Leah Behan, House Manager 1 at The Shutz Residence at 103 Dee's Drive, was honored as the third recipient of the Family and Friends Award of Distinction. Lynn Zabner, whose sister Renee recently passed away unexpectedly, nominated Leah for being the strong advocate she was for Renee. Renee loved Leah (who she called "Li Li"). They had a special bond, but Lynn saw the tremendous love and respect Leah shows for all of those residing at 103 Dee's Drive. Attending virtually, Lynn expressed how important Leah was to her family, Renee and New Hope Community.



Lights of Love

This year the Sensory Garden was the beautiful backdrop of the “Lights of Love” ceremony. A tradition at New Hope Community, this luminary display is a beautiful memorial celebration that honors those we have loved and lost and have touched our lives in a special way.



Erin Rion, Director of Clinical Services Appears on Jeopardy!

Erin Rion, Director of Clinical Services, appeared on national television as a contestant on the popular game show, “Jeopardy!”. Always a voracious reader – who, as a young adult, would read a book a day – she seized the opportunity to try out for the show over a year ago.

During the show’s airing on June 15th, Erin joined fellow guests in introducing herself with a fun fact, revealing to the show’s Guest Host, Savannah Guthrie, that she has long had “glitter phobia.” The fear stemmed from a warning given by a kindergarten teacher who once said that if glitter got in your eyes it could blind you!

“It was also nerve wracking,” Erin recalled, because due to the COVID-19 pandemic, she could not bring anyone on the trip for moral support. She even had to do her own hair and make-up, and bring her own snacks for the day.

When the cameras began to roll, Erin steadily chipped away at several categories showing her extensive knowledge in pop culture, theater, literature and general trivia. She was even the victor of a Daily Double.

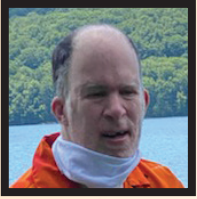
Going into Final Jeopardy with a lock on second place, she correctly answered the Final Jeopardy question: “During her second marriage, she split her time among homes in New York, New Jersey, Paris, Greece and a yacht.” Erin gave the correct answer (“Who is Jacqueline Kennedy Onassis?”) but chose to wager zero dollars. Erin was awarded \$2,000 as the second-place finisher and received many hearty congratulations on her appearance.

This is an accomplishment she can check off her bucket list and savor for years to come. We’re so proud of Erin for following her dreams and doing so well on the show!



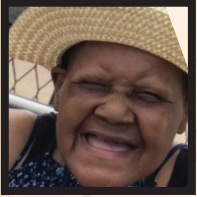
In Memoriam:

Forever in Our Thoughts New Hope Community honors the lives and the legacy of our friends



Jeffrey Freidman, Heiden Road

Jeffrey was a lover of pens, bowling (lane 8), and he loved to have staff write in his notebooks. He loved staff to write down questions or wish him luck on lane 8. Jeffrey loved stopping in the offices and asking for a pen or trading pens. He had a great smile and personality. He is going to be missed.



Sarah Vermong, The Metz Residence at 308 Stupell Circle

Sarah moved to New Hope Community in November of 2000 when she was 49 years old. Sarah has lived at several homes during her years with New Hope Community, the most recent being The Metz Residence at 308 Stupell Circle. Sarah touched the hearts of many with her sense of humor and conversations. She was a magnificent lady who enjoyed arts and crafts projects and writing stories, as well as letters home to her family members. Sarah also loved listening to music and enjoyed singing with her housemates. One of Sarah's best friends here at New Hope Community was her housemate, Jeanette. They had a very special bond. Sarah will be greatly missed by all the people that had the pleasure working and living with her.



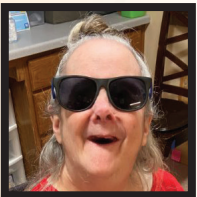
Sha Cream Harper, The Berkowitz Residence at 204 Michael's Court & 25 Fairchild

The Berkowitz Residence at 204 Michael's Court had the pleasure of welcoming Sha Cream to New Hope when she first moved in. Throughout the months of her living at the 204 residence, a lot was learned about Sha Cream. She would love to listen to music and was often dancing and singing throughout the house. Just about every night, her favorite thing to do was to bake cookies after dinner. Sha Cream loved to draw and paint with the staff. She LOVED Juice WRLD, Lay Lay and Chris Brown and she also loved to get her hair and nails done. Her favorite food was Jamaican food, pig's feet, and curried goat. Sha Cream brought a lot of smiles and laughter to everyone at she met.



Cynthia Katz, The Gray Goldberg Residence at 410 Larry's Way

Cyndi moved to New Hope in 1976 when she was 22 years old. During her time at New Hope, she brought so much joy, laughter, and sunshine into the lives of all who got to know her. Cyndi had a welcoming, outgoing personality and often had a hint of mischief smiling through her eyes (that could light up a room). Cyndi's vibrant personality will be missed by all who knew her but will live on through her artwork and all the fond memories she has graced us with.



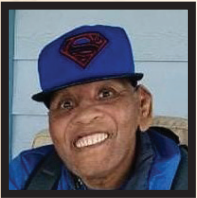
Renee Zabner, The Schutz Residence at 103 Dee's Drive

Renee resided at NHC for 16 years. She would often reminisce about growing up in New Rochelle, her family and the many friends she had there. When she would visit, she remembered the finest of details, right down to where her father used to park his car. She had a love of taking pictures and her photographs were always very important to her. Those of you who were fortunate enough to have known her will remember her for her beautiful hazel eyes, her mischievous grin, her love of "malted" beverages and her ability to command the attention of any room. She will be greatly missed.



Olga Cubero Velazquez, The Gray Goldberg Residence at 410 Larry's Way

Originally from Puerto Rico, Olga arrived at New Hope Community in June of 2017 and moved into the Schreiber Residence at 1088 and always held her family near and dear to her heart. Olga seemed very quiet and shy, but once she knew you and was comfortable around you, she came out of her shell and would like to tell jokes. Olga enjoyed arts and crafts and making bracelets and necklaces out of beads. In the summer Olga liked being outdoors on the deck of her home enjoying BBQs with friends. She also enjoyed Spanish music and television shows, going out to dinner, shopping, and movies with her peers and staff. Occasionally Olga attended the First Pentecostal Church and played the tambourine. She will be remembered for her resiliency and her fighting spirit.



Alfred Smith, The Margaret Doran Residence at 409 Larry's Way

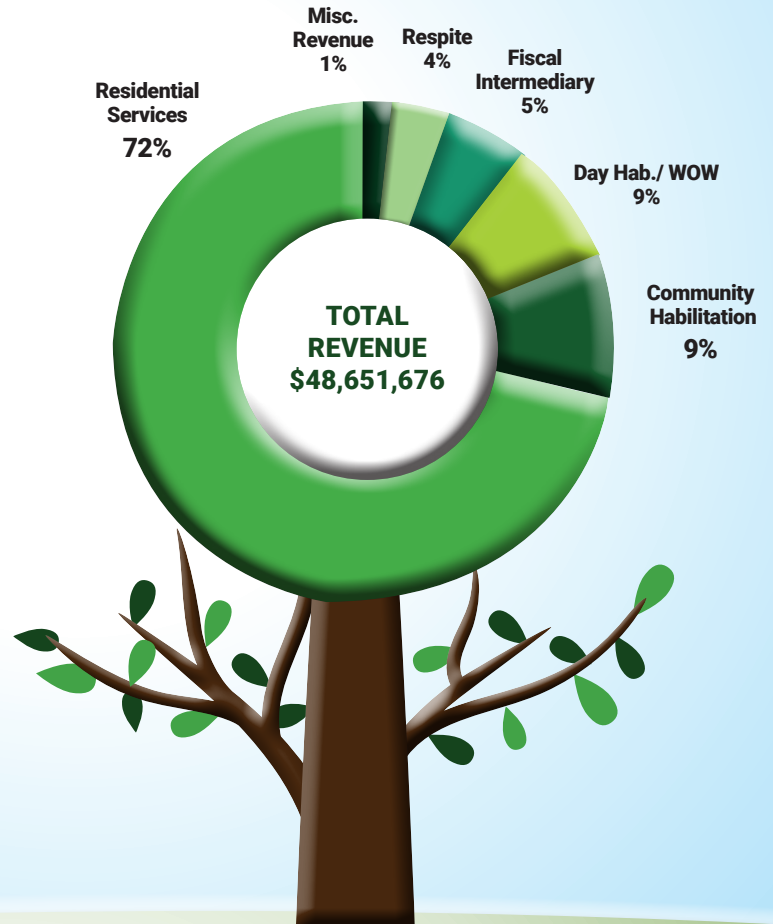
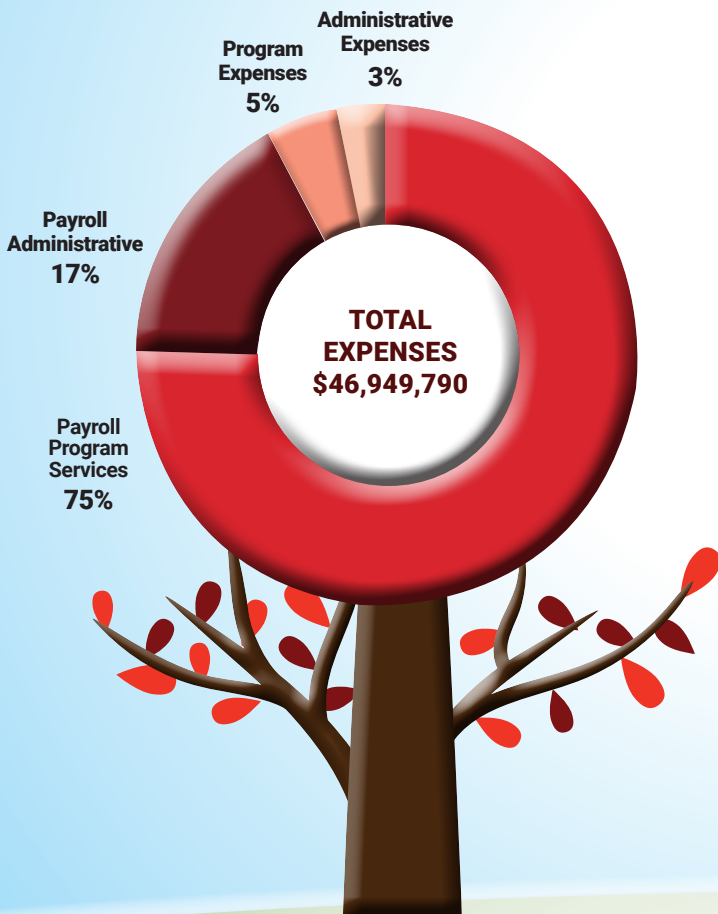
Alfred spent most of his childhood living in New York City until he moved to New Hope in 2001. During his time at New Hope, he lived at the Cohen Residence at 205 Michael's Court, the Gams Residence at 102 Dee's Drive and the Margaret Doran Residence at 409 Larry's Way. Alfred had a wonderful smile and a contagious laugh. He was an avid fan of Batman, Superman and Spiderman. He loved listening to Michael Jackson and The Beatles. Alfred has touched the lives of so many individuals and staff - he will be greatly missed by everyone.



Lisa Perlowin, The Metz Residence at 308 Stupell Circle

In 1984, at the age of twenty, Lisa came to live at New Hope Community, when it was known as "the hotel". Lisa's genuine, outgoing and social personality quickly warmed the hearts of all who came to know her. After the "hotel" was torn down, Lisa lived in several homes including The Alan Residence at 101 Dee's Drive, Gipson, the Bleetstein Residence at 306 Stupell Circle, Vista Drive, and Aster. Lisa lived a full life in her 37 years at New Hope Community; a life filled with love and friendship, adventure, travel, athletic competitions, music, personal growth, work and endless smiles and hugs everywhere she went. Lisa participated in many Special Olympic Competitions, vacationed often, loved to shop, performed at Song Fest and worked at the Fallsburg School District. Lisa was a bubbly, loving, smart person who embodied unconditional love. She was outgoing and always saw the good in life, never the bad. She was quick to give a warm hug and tell people she knew "I Love You". Lisa's kindness and genuine compassion radiated out from her gentle touch and endearing smile.

2021 BY THE NUMBERS



New Hope Residents 245

New Hope Day Program/LAC Participants 84

New Hope WithoutWalls Participants 81

New Hope Supported Employees 43

Select Human Services Total Supported Individuals 672

Select Human Services Individuals supported by Community Habilitation/Respite 569

Select Human Services Individuals Supported through Self Direction 103

12147 lbs of Hope Farm Produce Production

10147 lbs Donated to NHC Homes

2000 lbs Donated to Emergency Food Providers

2752 Eggs from the Animal Assisted Growth & Wellness Program Egg Production

Andrew's Garden at New Hope Community

Over the past 47 years, New Hope Community has grown and matured, but we have not lost our passion to create environments in which people can discover their strengths, gifts and personal direction.

Andrew's Garden at New Hope Community is a sensory garden located in the heart of our campus shielding it from many of the world's distractions while providing opportunities to lose oneself in serenity and engagement with the garden's features. It provides tranquil spaces that have a restorative effect on those who come to enjoy its beauty. By combining nature with curated spaces that tantalize all the senses, Andrew's Garden is a place of healing, reflection and recovery for everyone. Sight, smell, taste, touch and sound are all present. By engaging all the senses, it becomes accessible to people who encounter the world in different ways.

Andrew's Garden was named in honor of a long-time member of New Hope Community, and much of what has been built to date was made possible by several significant donations made in Andrew's honor. To support New Hope Community, the NHC Foundation Board of Trustees has approved a list of naming opportunities where your name, family name or the name of a loved one can be permanently associated with a feature of the garden.

Please contact **Tom Burnham** at **845-468-5223** or **tburnham@newhopecommunity.org** if you would like to sponsor a feature of the garden.



Garden Naming Opportunities	\$125,000	SPONSORED
Fountain	\$50,000	(1 Available)
Sensory Sections	\$25,000	(5 Available)
Grand Pergola	\$15,000	SPONSORED
Grand Entry Bridge	\$10,000	(1 Available)
Outdoor Musical Instruments	\$5,000	SPONSORED
Arbors	\$5,000	(3 Available)
Bench	\$2,500	4 of 9 SPONSORED
Trees	\$1,000	SPONSORED
Chair	\$500	(10 Available)
Engraved Paver	\$125	(Many Available)

1975 Club for Recurring Donors

Did you know that the NHC Foundation offers the option of automatic recurring gifts?

If you are like most people, you have a Netflix, Hulu, Amazon Prime or another account that automatically bills your credit card each month. It's an easy and convenient way for you to continue the subscription. As these types of automatic renewals have proliferated, donors have begun to ask if they could take advantage of something similar. We're calling this group of donors the **1975 Club** named after the year of our founding.

Often recurring gifts are easier on your budget and more convenient for you. You can determine your monthly contribution and automatically charge your credit card.

Recurring gifts make a difference! Monthly giving not only affords you consistent budgeting, it also allows New Hope to predict the contributions that we rely on. Your giving helps support unfunded programs that allow the empowerment of individuals with disabilities throughout the year.

To start your recurring gift plan, simply go to our website www.newhopecommunity.org/donate1975 and fill out a simple form. That's it. Remember – you can cancel at any time.

We hope you'll consider joining this new and easy way to make an impact on the lives of people at New Hope Community.



New Hope Legacy Circle

When you include New Hope in your will or living trust, you become eligible for membership in our newly formed **New Hope Legacy Circle**. This distinguished group of families and donors has taken the necessary steps to plan their legacy for the future of New Hope. We hope you'll consider joining as well.

When considering your will, it may be beneficial or desirable to donate a portion of your estate, and this may be the perfect opportunity for you to make your most impactful gift to New Hope. Families from all backgrounds have done this already and it helps us greatly to know whether you have or are planning to include New Hope Community in your estate plans. These gifts provide for the future of New Hope Community and support its critical programs into the future. When making a planned gift to New Hope you are making one of the most meaningful gifts you can to your family member – **the gift of a better life**.

It is important when planning your estate, to utilize appropriate tools that allow you to transfer wealth to your heirs without jeopardizing their eligibility for government programs. Always consult with an attorney and/or estate planner to be sure that you are protecting your estate and your loved one in the best ways possible.

We're here to help you **create a legacy and change lives** by confidentially answering your questions and referring you to expert advice. Please feel free to call or email Tom Burnham, Executive Director, NHC Foundation (**845-468-5223** or **tburnham@newhopecommunity.org**) to ask any questions you may have about providing for New Hope in your will or to join the **New Hope Legacy Circle** by informing us of your plans to support New Hope with a bequest.

New Hope Legacy Circle Members

Annabel and Manfred Lindenbaum
Harriet Mosner

Ada Gams*
David O. Kendall Trust*

Stephen and Pam Skillman
Lorraine Stroh

Anne Sweazey

* Denotes a New Hope Legacy Circle Member who has passed and fulfilled their commitment to New Hope Community

Meet Our Donors

"Everyone must find their own unique way to support this amazing place that our loved ones and family members call home. For me, including the NHC Foundation as a beneficiary in my will felt right and I hope others will consider it too. While I support New Hope with gifts when I am able, I also know that giving through my will is the most impactful way I can support New Hope's programs and the people empowered by them. I believe a gift like this will be the best way I can honor my brother."

Lori Stroh, Sister



"Each year, my company – Morgan Stanley – encourages its employees to participate in its annual giving campaign which enables us to make recurring donations to the charities we support. Through the campaign, I am able to earmark a portion of my bi-weekly paycheck directly to the NHC Foundation. These earmarks afford my wife and I the opportunity to support the wonderful programs and services the dedicated New Hope staff provide our son Brendan and the many others that are part of the NHC family. In addition, since I participate in the annual campaign, Morgan Stanley provides a percentage match to my recurring donations . . . which I also earmark to the Foundation. Making donations to the NHC Foundation through my payroll deductions and the earmarking of my Company's match is a seamless way for my wife and I to provide ongoing funding to an organization we wholeheartedly support."

Ray Murphy, Father

"As a retired Presbyterian Minister and Licensed Psychotherapist, I now receive distributions from my retirement savings. By law there is a minimum amount I must withdraw from that plan called a Required Minimum Distribution or RMD. I also must pay taxes on the income I receive from those withdrawals. I simply call my retirement plan administrator and ask them to send a portion of my RMD to the NHC Foundation. By donating a portion of that income directly from my retirement plan to New Hope Community I not only support an organization that my grandson Sammy relies upon, but I also reduce my taxes. My donation counts toward my RMD, but since my gift does not count as income to me, I pay less in taxes. Giving in this way allows me to make a larger contribution to New Hope and do more for an organization that is very important to me and my family."

Stephen Prichard, Grandparent



Why Support the NHC Foundation...



At New Hope Community we hold a very broad, holistic view to what we identify as “Essential Programs”. Though programs are not all funded through Medicaid or other government sources and must be supported through some other means, they are central to making New Hope one of the most respected programs of its kind. The NHC Foundation raises funds on behalf of New Hope Community to provide these types of programs and more.

Donations from people like you enable New Hope to offer meaningful experiences not funded by Medicaid. Hope Farm, the Stables at McCoy Meadow, our green-houses, our Sensory Garden, and our Holistic Wellness Activities program all exist and thrive thanks to generous **DONORS LIKE YOU**. Each day we collect data and evidence that confirms for us the important value these programs provide to the people New Hope serves.

These programs allow people to express themselves in ways they could not have before; self-regulate emotions and impulses, remain physically fit, as well as nurture other living beings and feel pride, accomplishment and self-worth. These feelings and actions are things most of us take for granted but are, in fact, elemental to who each of us are as humans.

Without you, these important programs would not be equipped to dynamically provide the enriching life experiences that mean so much to the people we serve.



Thank You to our Corporate Donors and Sponsors!

We know you have challenging decisions to make and appreciate that you choose to support New Hope Community.

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New Hope Community, Inc.
5 New Hope Community Dr.
P.O. Box 289, Route 52
Loch Sheldrake, NY 12759

*Save
the
Date*

All proceeds from the 12th Annual Wallace Berkowitz Cup support the NHC Foundation to benefit and enhance the lives of people with disabilities and complex conditions served by New Hope Community.



12th Annual Wallace Berkowitz Cup

Presented by: *Empire* 
BLUECROSS BLUESHIELD

Monday, May 16, 2022

West Hills Country Club

121 Golf Links Rd., Middletown, NY 10940

For more information contact:

Tom Burnham 845-468-5223

tburnham@newhopecommunity.org

Proceeds will benefit the NHC Foundation

www.newhopecommunity.org/2022golf