

FOCUS

A YEAR IN REVIEW



**2022
ANNUAL
REPORT**

2022 CONTENT



7



13



16



12



18



26

Message from Debra J. McGinness, CEO	3
Message from Margaret C. Wicksman, Vice President, SHS Division	4
SHS Honors DSPs	5
SHS R&R Programs	6
SHS Self-Direction Growth	7
GED Certificate Graduate	8
Commissioner Kerri Neifeld Visits NHC	9
NHC Welcomes Ryan Cox	9
The Impact of Supported Employment	10
Advocating for DSP Salaries	10
Honored Staff	11
Family & Friends Award of Distinction	12
LaSheen Named to Board	12

Honoring Our Nurses	13
DSP Recognition Week	13
Advancing Our IT Systems	14
Facilities and Maintenance Department Execute Major Renovations and Upgrades	15
Employee Appreciation	16
DDAC Appointment	17
Business of Healthcare Forum	17
Season of Giving	18
In the News	19
Tribute to NHC Staff Members	20
In Memoriam	21
Lights of Love	23
By the Numbers	24
1975 Club	25

New Hope Legacy Circle	25
12th Annual Wallace Berkowitz Golf Outing	26
It's Not Goodbye	26
Why Support the NHC Foundation	27
Thank you Corporate Donors and Sponsors	27
2022 Donors	28
2022 Memorial Gifts	30
2022 Gifts In Honor Of	31

Danny moved to New Hope Community in 2012 and began living at the Berkowitz Residence at 205 Michael's Court. In 2013 he transitioned to the 4 Fremon Residence and has been residing there ever since. Danny is energetic, very active, and enjoys going to festivals and visiting various zoos. Danny has been called the pet whisperer because he loves animals so much! Also featured on the cover is Stanley! Stanley is the dog of Danny's Assistant House Manager, Virginia. Danny has befriended Stanley and loves to pet and play with him.





As I reflect on our 2022 story, I am filled with pride. Although we continued to weather tough times, we remained anchored in our commitment to our mission and our people. Without our dedicated staff and supportive community of stakeholders, this simply would not have been possible. Our Select Human Services division also stayed strong and proved that impactful growth and change can occur even while navigating unique circumstances and challenges. I am confident the strategic actions taken in 2022 will creatively and holistically fuel the most meaningful lives, possible, for our New Hope family as we move forward, and with pleasure, share the following key 2022 accomplishments:

- Conducted an organization-wide risk assessment process (led by Nonprofit Risk Management Center [NRMCC]) that resulted in key recommendations that are dynamically re-shaping our governance, programmatic, and operational practices
- Conducted an in-depth review of our HR Department that resulted in a departmental rebuild that applies increasingly global approaches to workforce recruitment and retention
- Commenced an organization-wide strategic planning process for the creation of a new three-year strategic plan debuting in 2023
- Had a successful third accreditation check-in with CQL
- Welcomed a new board member, New Hope Community parent Linda LaSheen (please see page 12)
- With the aid of federal funding dedicated to recognizing and appreciating all staffing efforts throughout the COVID crisis (and more), distributed more than \$9M in staffing incentives (this included a 4% COLA organization-wide distribution)
- Became one of 17 OPWDD organizations in NYS chosen for a three-year National Alliance for Direct Support Professionals (NADSP) E-Badge Grant Opportunity – offering tiered training certifications with completion bonuses to enrolled DSPs, Assistant House Managers (AHMs), and House Managers (HMs)
- Began phasing in the implementation of multi-departmental key performance indicators (KPIs) and/or Objectives and Key Results (OKRs) to support our growth as a data-driven organization that captures, tracks, trends, interprets, and responds to data's "story" to ensure the realization of optimal outcomes on both a person-supported and staffing front
- Created a full-time Training Coordinator position to support the development and expansion of comprehensive individualized staff and programmatic training paths
- Rolled out a full-time Holistic Wellness Coordinator position to actively respond to the health and wellness needs of those we support, as well as our staff
- Continued an extensive expansion and re-build of our IT Department driving a myriad of technological advances that are resulting in much-improved infrastructure
- Officially launched our Move Sullivan bus stop/route on campus (ridership is currently free of charge)
- Expanded our collaborative partnership with Sullivan BOCES to include our Hope Farm summer student learning experience and utilization of construction students in ICF repair projects and the building of sensory garden structures and furniture
- Continued PR reach and impact through increased press releases, radio spots, TV segments, and social media posts (please see page 19)

I hope you have – or will – read OPWDD's Five-Year 5.07 Strategic Plan that became effective last fall (<https://opwdd.ny.gov/statewide-comprehensive-507-plan>). Their overarching priorities speak to strengthening our workforce, technology, and collaboration; transforming our system through innovation and change; and enhancing our person-centered supports and services. As our 2022 accomplishments clearly attest to, we have been actively positioning to drive priorities that dynamically align with these priorities and are diligently advocating, through professional organizations and legislative lobbying, for financial and regulatory support that allows for the full realization of each goal and objective. Proudly, we are a unique and special organism that is committed to listening, learning, applying, and succeeding and will always be seekers of knowledge, champions for positive change, and committed advocates on behalf of all those with I/DD.

As I close out my message for 2022, I do need to share, with a heavy heart, that one of our most committed advocates, our beloved psychiatrist, Dr. Salgunan, passed away this past December. Dr. Salgunan provided expert psychiatric services to the people we support for 47 years and always exemplified a practitioner that was caring, talented, and deeply committed to all people with I/DD. He will be greatly missed, but always held close in our hearts.

So dear readers, I thank you for being part of our journey. Your support is foundational to all we do, and I deeply appreciate the many ways every one of you contributes to the life and future of New Hope Community. We will always be stronger together!

With warm regards and a thankful heart,

Debra J. McGinness
Chief Executive Officer



In 2022 the staff at Select Human Services continued to learn how to better coexist with COVID. We capitalized and improved on the lessons we learned when COVID first began in 2020 and then began to wane in 2021. We continued to maintain OPWDD, NYS, and OSHA COVID-19 vaccination, masking, social distancing, and quarantine/isolation guidelines. Time moved on quickly in 2022 with what has since become known as our “new normal”.

Our Waiver Services Managers and Self-Direction Department attended the majority of life plan meetings and budget launches virtually. Although far from the ideal of face-to-face meetings, we significantly improved how to successfully conduct meetings via Zoom and Teams technology. To that end, Select completed an IT hardware/software upgrade project which provided all managers with laptops to conduct virtual meetings with both families and employees and enabled them to work remotely as necessary in the future. We attended face-to-face meetings with families in their homes based on their individual comfort level. It was heartwarming to see them again...in person.

In the heart of it all are our Direct Support Professionals. There are not enough words to express our gratitude for the ongoing care and support that they have provided to the individuals and families. Although we continue to struggle with the hiring shortage and economic crisis, and we do direct efforts to hire the best matches for our individuals’ needs as quickly as possible, we were fortunate to have hired 166 Direct Support Professionals this past year. We will continue to advocate for a NYS Executive Budget each year that will provide our sector with the financial support it desperately needs to attract and retain our Direct Support Professionals.

Select continues to be the preferred provider of Community Habilitation and Respite services in the lower Hudson Region. In 2022, we received 162 referrals from the various CCOs (Care Coordination Organizations). During 2022, we supported 682 individuals/families through Traditional Waiver with approximately 300 Direct Support Professionals providing Com Hab and Respite Services. Our longstanding reputation as a preferred provider in this field is truly based on the experienced, dedicated team of professionals who comprise the Waiver Services Department.

Throughout the year we were fortunate to see many of the individuals we support in person again and met many new faces during the “R & R” programs held during the week in the evenings. The team of instructors provided opportunities to learn and grow; work on skills; just “work out” and provide fun, meaningful ways for social interaction. Our “R & R” Programs have quite the “crowd following” and now “a waiting line” to attend. Girls Group, Guys Group, Creative Corner (Arts & Crafts), Fitness, Bingo, Games Night, Social Night, Movie Night, It’s Complicated (a therapeutic social skills group), and Holiday Volunteer Group, all continue to be popular and well attended. New program offerings for 2023 will include Cooking and Dance. The two summer GAP programs held in August were well attended and every one “had a blast”. Who would have thought a water balloon fight could be so much fun? The Winter Gap program was fun too – even though we had no snow!

In September of 2023, Select will be launching an innovative alternative to traditional day services called “Select Connects”. This program will offer individuals the choice of attending one to five weekdays from 9:00am to 3:00pm that can meet their individual needs/interests. Individuals enrolled will participate in community outings, recreational opportunities, and volunteer opportunities in Pleasantville and neighboring communities. This is news for next year’s FOCUS.

Self-Direction has continued to see exponential growth again this past year. By the close of 2022, the Fiscal Intermediary (FI) Department managed 166 Self-Direction budgets with an additional 15 budgets waiting for start-up approval. There are now a little over 100 self-hired Direct Support Professionals, 6 participants with self-hired SEMP, and 16 housing subsidies. Our Brokers continue to work with individuals and families to create and implement budgets using a person-centered valued outcome approach that provides flexibility and choice in decisions regarding supports, activities, and staff. The number of individuals choosing the option of Self-Direction continues to grow and Select has positioned the division to meet the need by expanding the existing department.

We are fortunate that we have an ever-growing “family” to support our “families.” Our family includes many immediate family members (HR, Finance, Facilities, QI, Waiver, FI/Self Direction) and our “extended family” at New Hope Community. In closing, it is a privilege to work with a cohesive dedicated team of truly caring programmatic and administrative professionals as we continue our history by developing programs such as Select Connects and expanding our Respite and Recreation (R&R) Programs to meet the desired outcomes of the individuals we support.

Respectfully,

Margaret C. Wicksman, Vice President
SHS Division

Select Human Services Honors Direct Support Professionals

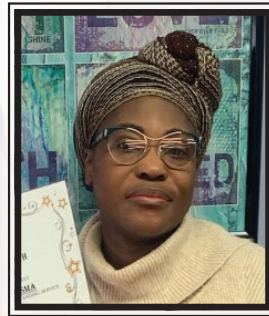
Direct Support Professionals play an integral role in the daily lives of individuals we support through Community Habilitation/Respite and SEMP positions. DSPs should be acknowledged and thanked daily for supporting individuals with developmental disabilities to live their lives to their fullest potential. We are so grateful for all of our DSPs, and in 2022 we acknowledged staff as the DSP of the Month/Year.



January
Michelle Raysor



February
Jose Santiago



March
Hermane Dorisma



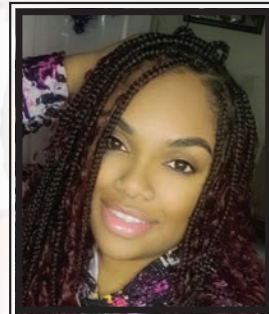
April
Anacleto Lucas



May
Angela DePompeis



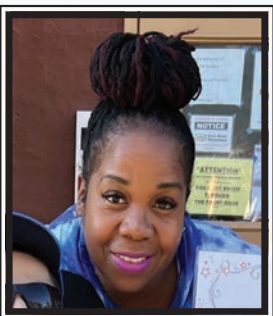
June
Valerie Bayron



July
Maria Garcia



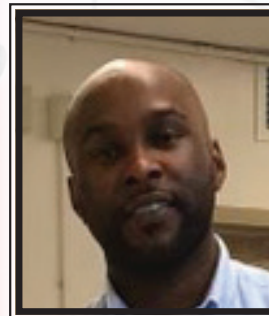
August
Valerie Kropf



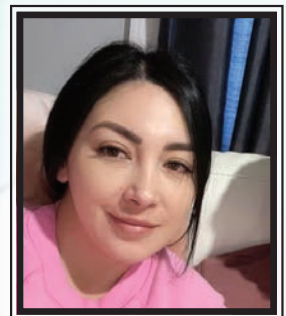
September
Yasmin Harden-White
Self Direction
DSP of the Year



October
Susan Shillingford



November
Erickson Richards



December
Andrea Chica

A Year in Review: Respite and Recreation Programs at Select Human Services

CREATIVE Corner 2022

Select Human Services CREATIVE Corner Arts and Crafts program had another very successful year! The classes were full of returning artists and we were happy to meet several new faces. During the year we worked on projects from A to Z, from Abstract Art paintings to Zen Tangle Drawings, along with Seasonal Decorations. We used all different mediums to create our projects and as always, we try to reuse, repurpose, and recycle materials. In each class, we worked on our skill sets and learned some new techniques to further our artistic abilities. We created a large collaborative piece of artwork called "Drippy Art" that is hanging in our Life Skills Studio that is still being added to by other Select Artists who want to join in the fun! For the first time we participated in the NY Alliance Inclusion & Innovation's 2022 Virtual Art Gallery. We were excited to see our "Together" Acrylic Abstract paintings featured in the opening slides of the kick-off event. Everyone in the CREATIVE Corner has a great time being together, relaxing, creating, and having fun! A great job is done by all, and everyone can't wait to share their works of art with friends and family! We are looking forward to our 2023 session!

Girls & Guys Group

This year we held Girls Group and Guys Group during the same time. The goal of having these two programs run during the same time was to end the class with the two groups being able to come together from their individual rooms and work as a larger group on a shared activity. We started the program by making an "About Me" board, using our creativity to decorate a posterboard that included some fun facts about themselves. We were able to share our boards and get to know one another. We worked on social skills, such as proper communication with people they may feel attracted to, how to take care of themselves, technology skills, and using money/budgeting! Both groups engaged in many different community outings as well.

Fall into Fitness

Doug Dulin did a great job implementing different exercises to benefit the overall health of the members in our Fall into Fitness group. Many people needed to learn modifications to be able to exercise properly and Doug helped everyone individualize their workout routines to their ability. Exercises practiced in class helped improve speed, balance, strength, and agility. We participated in yoga and the studio was set up with yoga mats, different aroma therapies, and calming lights. With guidance from the instructor, the group was able to work on different yoga poses, techniques, and guided meditation. Doug creates a welcoming space for people to feel confident and have fun!



Self-Direction at SHS Continues to Grow

The Self-Direction Department at Select Human Services has continued to grow exponentially since its inception in 2015. The Self-Direction FI Director, Carleen Miller-Verna LCSW, began working part-time as the FI Coordinator in 2015 when Select managed only 7 Self-Direction cases. The Self-Direction Team has expanded to include a Director, FI Liaison, Staffing Administrator, and a part-time Self-Direction Broker and currently works with 26 external Start-Up/Support Brokers. By the end of December 2022, Select was managing 180 Self-Direction budgets and approximately 125 self-hired Direct Support Professionals providing Community Habilitation, Respite, and Supported Employment (SEMP). Sixteen of the budgets include housing subsidies that allow individuals to live independently and outside of a group home setting.

Select's Self-Direction Department takes immense pride in their role on the Self-Direction Planning Team of each participant and in helping each individual live their highest level of independence. The Team also takes extraordinary pride in the support and guidance provided by the self-hired DSPs working with the participants.

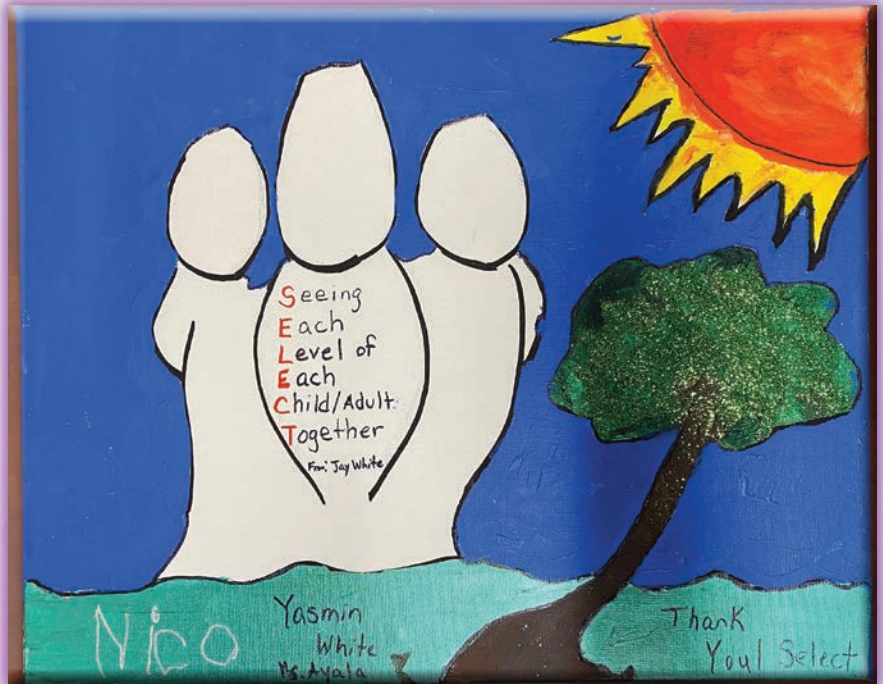
Our DSP of the Year, Yasmin, is an example of the support and guidance provided by an outstanding Direct Support Professional. Yasmin is an invaluable member of the household she works in. She works with a young man in his 20s, Nico, who lives with multiple medical complications. She is a consistent, patient, kind, and respectful DSP. Nico's mother, Jessica, reports that Yasmin has the perfect balance of pushing Nico to work on his goals and knowing when he needs a break, but she always attempts to resume the work a few days later after Nico's break. Yasmin can calm Nico when he needs reassurance and has assisted mom, who is a single parent, when she is pulled out of the home for other matters. Jessica says that Yasmin's teaching background and creativity help make Nico's chores feel fun. Nico's creative spirit comes out in the paintings they do together.

During DSP Appreciation Month in September 2022, Yasmin arrived at Select with both Nico and Jessica to receive her award. Nico presented the Self-Direction Team with a painting he made for the agency. His beautiful artwork and gratitude were astonishing and displayed the strong bond he has with his staff. Together they painted the words...

Seeing
Each
Level of
Each
Child/Adult
Together

"Thank you Select!"

Nico's painting is prominently displayed in the Self-Direction office and inspires the Self-Direction Team every day.



New Hope Community Celebrates its first GED Certificate Graduate in First-of-its-Kind Program



Congratulations to Joel Salas - New Hope Community's first Associate Direct Support Professional Program graduate! Joel was hired at New Hope Community in September 2021 after moving to Loch Sheldrake from Yonkers, NY, and started in the newly established Associate DSP Program the following month.

"The staff at New Hope Community were so welcoming to me and really made me feel comfortable," Salas said. "This was exactly what I needed to get my life on track and start my professional career." This new program is the first and only of its kind among all other volunteer provider agencies within the New York State Office for People With Developmental Disabilities (OPWDD). It assists those who currently do not have high school diplomas with the opportunity to obtain their GED certificate within six months of their date of hire. The staff member works with Melissa Martinez, Day Program Coordinator, a mentor throughout the program.

"We meet biweekly to discuss their progress, any potential issues and/or successes they are having," Martinez said. "I also remain in communication with the Literacy Volunteers of Sullivan County to ensure proper supports and guidance for each staff member in the program."

New Hope Community works collaboratively with Literacy Volunteers of Sullivan County, an

organization believing that to achieve the highest level of success, it is important to provide each adult student with a supportive environment for learning.



They are a resource for the Associate Direct Support Professional staff in providing direction, guidance and assistance for successfully earning their GED certificate. Once it has been determined the staff member is ready, they take the GED exam and, if successful in passing, are celebrated by New Hope Community and advanced in their title to Direct Support Professional.

"This program provides an opportunity for employment, creates a pathway to earning a GED, and ultimately supports the realization of an important personal achievement," said Debra McGinness, Chief Executive Officer at New Hope Community. "I never would have expected this opportunity and I'm so grateful to New Hope for it. This will help others like me bring so much more to the table professionally. It does more than put money in your pocket, it lifts your spirits. People will be proud of you. And, to know you're helping others in the process really feels great," Salas said. Upon the successful completion of the GED program, and with degree in hand, Joel has been promoted to Direct Support Professional at New Hope Community and can be found working in the Bleetstein Residence at 306 Stupell Circle.

Commissioner Kerri Neifeld Visits New Hope Community

New Hope Community had the pleasure of welcoming New York State Office for People with Developmental Disabilities (OPWDD) Commissioner Kerri Neifeld and Joan Volpe, Regional Director, OPWDD. Time was spent with leadership discussing OPWDD's 5.07 Draft Strategic Plan with a focus on actions that need to be taken to address the workforce crisis impacting our field. Afterward, we spent time showing and sharing the many features of the Therapeutic Horseback Riding/In House Program (THRIP) at the Stables at McCoy Meadow and the bountiful harvests at Hope Farm. It was refreshing to witness, firsthand, our commissioner's deep caring and commitment to our field and to the mission of voluntary provider agencies. We appreciate OPWDD leadership's efforts to get to know us and to hear us. We have much to accomplish and working together, with a clear focus and common goals, is critical to making the right things happen.



New Hope Community Welcomes Ryan Cox

We had the pleasure of hosting Ryan Cox, Vice President of Analytics and Financial Business Strategies for New York Alliance. During his visit, Ryan was able to meet several program leaders and tour our residential homes, horse barn, Hope Farm, and greenhouse. These visits are critical to increasing the understanding of how New Hope Community operates, the programs we offer, and how people are served. It was important for Ryan to talk to the staff and get their perspective, in an honest and truthful manner, on their roles and what they are looking for in their careers moving forward.

The Impact of Supported Employment

New Hope Community's Supported Employment Program (SEMP) has been providing jobs and job training to people with intellectual and developmental disabilities (I/DD) for over 25 years. Led by Carl Santos, Director of Program Services, the main goal of the program is to secure gainful employment in integrated settings, which in turn fosters relationships and increases independence. Carl and his team meet regularly with people who are seeking employment and conduct a job search with prospective employers to ensure the employee's skills, talents, and interests are matched.

Currently, Supported Employment has 20 people gainfully employed by businesses throughout the community. The Forestburgh Playhouse, Bethel Woods Center for the Arts, ShopRite, and Resorts World Catskills are just a few employers that employ the people we support. In addition to community placements, New Hope Community itself employs many people. Along with our robust janitorial services, we also employ people at our Hope Farm, horse barn, maintenance department, and our car wash. With a total of over 35 people employed, these employees are extremely proud to earn their pay. The Supported Employment Program also provides two additional services – an Employee Training Program and Discovery First. These programs are geared towards teaching skills through training and internships. Training 4 to 5 people at a time, most people who complete these training programs will gain employment within six months to one year.

The essential work of the Supported Employment Program provides people with I/DD a purpose, a paycheck, meaningful employment, and opportunities to learn and grow.



Advocating for DSP Salary Increases

A big **THANK YOU** goes out to one of our parents and Family & Friends Network members Lynn Decker, for her recent support at the Disability Advocates NY rally!

Although the 11% COLA, which we strongly advocated for, was not approved, a 5.4% COLA was. Although this falls short of our hoped-for outcome, it represents a solid win for our direct support workforce.



Honored Staff

We couldn't be more proud of Paige Peloso, Barn Manager at the Stables at McCoy Meadow, Terence Duncan, Assistant Vice President of Program Operations, and Nadia Smith, Financial Operations Manager! They were honored this year for the dedication and impact they make at New Hope Community and within the local community.

Young Professionals

Paige Peloso was recognized in the **Sullivan County Democrat** March 2022 issue of Young Professionals. This issue highlights up-and-comers who are making an impact in and around Sullivan County. Paige has always loved the outdoors and horses and her position as Barn Manager encompasses both her passions. She helps maintain the Stables at McCoy Meadow, which offers an array of Therapeutic Horseback Riding/In House Program (THRIP) that provides equine and other animal therapies to enhance the lives of those with intellectual and developmental disabilities.



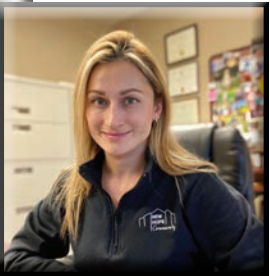
Men @ Work

Terence Duncan was honored in the April 2022 Men @ Work edition of the **Sullivan County Democrat**. Terence has worked in the field of Intellectual Disabilities for over 25 years and has dedicated his career to serving others. During this time, he held multiple executive positions at a variety of private non-profit organizations. For the last 8 years, he has been with New Hope Community and has had the opportunity to contribute to many different areas of our work here. As Assistant Vice President of Program Operations, his areas of oversight have included Medicaid Service Coordination, Day Habilitation, Supportive Employment, and Residential Services. He oversees the operations of our 38 residential homes and has been involved with multiple new residential development projects, both at New Hope Community and other organizations.



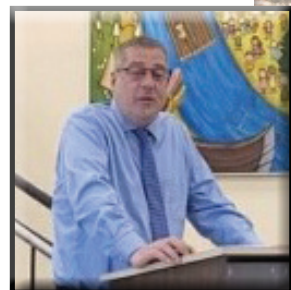
Business and Professional Women

Nadia Smith was honored in the Business and Professional Women issue of the **Sullivan County Democrat** in November 2022. This section features women from the surrounding counties who are recognized for making an impact within their organization and community. As New Hope Community's Financial Operations Manager, she works closely with our CFAO and Comptroller and oversees all areas of the Finance Department to ensure the long-term financial health of New Hope Community.



Terence Duncan Honored with Lawrence Kotin Award

Terence Duncan, Assistant Vice President of Program Operations, received the Lawrence Kotin Award from the Fallsburg Alumni Association! This award recognizes and honors a Fallsburg Alumnus who demonstrates outstanding dedication and contribution on behalf of children with special needs. Lawrence Kotin graduated FCHS in 1958. He earned a B.A. from Columbia College in 1962, a Certificat de Langue Francaise from La Sorbonne, and a J.D. from the Columbia University School of Law in 1966. He has had an outstanding legal career and has won awards for his advocacy for students with special needs. He drafted much of the Massachusetts legislation outlining the rights of children with disabilities and was instrumental in its passage in 1972. He later drafted the regulations from that statute and was a consultant to the Department of Education in the first years of the law's implementation. This legislation became the federal Education for All Handicapped Children Act three years later.



Family and Friends Award of Distinction



Congratulations to Bonnie Drayton, House Manager 3 at the Lawrence Residence, and the recipient of the Family and Friends Award of Distinction. (As of this writing, Bonnie had been promoted to Residential Coordinator.)

The Family and Friends Award of Distinction was created to honor an extraordinary staff member who exemplifies exceptional performance, as recognized by a family member or friend of a person receiving support at New Hope Community.

Nominated by Lesli Klein, niece of New Hope Community resident Thelma, for her dedication and friendship to her aunt. Lesli writes, "Bonnie gives love and care to her residents, making Thelma feel loved, wanted, and respected. Bonnie personally invites Thelma to her home for special events and goes even further by making Thelma her very own celebratory birthday party (as she does for each resident of the home). Not only are the Lawrence residents so fortunate to have the likes of Bonnie, but New Hope is so extremely lucky to have this dedicated, loyal friend. I appreciate all that Bonnie does. I am sure the staff who work alongside Bonnie look to her as a mentor and role model."

Congratulations, Bonnie!

Linda LaSheen Named to Board of Directors

We are happy to announce the appointment of Linda LaSheen to the New Hope Community Board. She is a New Hope Community parent and self-advocate with her son, James, who resides at New Hope. In March 2022, LaSheen joined a strong board comprised of other family members, as well as community leaders and business professionals. LaSheen has a rich history of support and advocacy in special education and beyond. She spent several years serving as PTA President and Vice President for PS 37R on Staten Island where James attended grade school. LaSheen also works as a paraprofessional for the New York City Department of Education. In each role, her goal has always been to provide the support and opportunities necessary to build the "best lives" for young people with I/DD. Additionally, LaSheen is a support parent for Parent to Parent of New York State, a statewide not-for-profit organization that supports and connects families of individuals with special health care needs.



HONORING OUR NURSES

On May 11th, we celebrated our health services team for Nurses Week! The work they do is so critical and at a time when the health profession has been hit so hard, we are thankful for their dedication and expertise.

Despite our ongoing challenges with COVID-19 and our workforce crisis, our nurses and other certified trainers continue to ensure our staff has the necessary certifications in order to support optimal

care and practices. First Aide/CPR, medication administration, G-Tube care, and Insulin administration are all areas that our health services team, and other certified trainers, certify staff in on an ongoing basis. To their credit, we currently have 766 active certifications in place within these areas and our numbers continue to grow.

In addition, our health services team continues to support staff in the training and use of StationMD, our telehealth platform. In 2022, the program resulted in an 88.7% reduction in visits to the hospital or urgent care facilities.

'Rooted In Strength' was this year's Nurses Week theme and with that strength the health services team is stronger together in providing vital health and wellness support for staff and people supported at New Hope Community.



Direct Support Professional Recognition Week



During Direct Support Professional Recognition Week, we honored those who are the lifeline of everything we do at New Hope Community. The last several years have been extremely challenging and we recognize that our DSPs deserve extra appreciation. Multiple departments collaborated and came up with meaningful ways to recognize, celebrate, and honor our DSP team members.

The attention that Direct Support Professionals deserve goes beyond this one week. With many issues affecting the DSP workforce including recruitment, low retention, high turnover, insufficient wages, absence of career advancement opportunities, and lack of a Standard Occupational Classification, we continue to advocate for our incredibly important DSP workforce.

Below are the four top "DSP Advocacy Actions" on our list:

- We advocate for no less than an 8.5% COLA for DSPs with a starting wage of no less than \$20/hr.
- We petition the US Management and Budget Office to require the United States Bureau of Labor and Statistics to create a DSP Standard Occupational Classification (SOC). Without a SOC, DSPs are incorrectly categorized with positions like HHAs (Home Healthcare Aides) and PCAs (Private Care Assistants). SOCs provide a federal statistical standard that is used by federal agencies to classify workers into occupational categories for the purposes of collecting, calculating, or disseminating data.
- We advocate for OPWDD (Office for People with Developmental Disabilities) funding to improve our capacity to implement enhanced organizational recruitment and retention initiatives.
- We support the creation and roll-out of a state-wide, standardized DSP Credentialing program that clearly and comprehensively prepares them for their distinct career path.

DSPs are vital to our sector and to people with intellectual and developmental disabilities and we celebrate them every day, not just during Direct Support Professional Recognition Week.

Advancing Our IT Systems

After an in-depth review of the IT services being provided both internally to staff and the integration of technology use in the day-to-day programs being offered by New Hope Community, it was determined that the organization needed a technological overhaul and modernization of systems and security practices to better meet the needs of all stakeholders. In 2022 we invested in vital upgrades and the implementation of systems that would advance our IT capabilities:

- Re-negotiated Verizon Wireless contract reducing our cost by 34% annually.
- Re-negotiated printer lease reducing the total cost by 30%.
- Deployed "Paper Cut" software throughout our fleet of printers allowing users to retrieve print jobs from any printer that's available.
- Deployed our Microsoft Azure environment and configured our domain in a Hybrid cloud/on-prem setup. This shift allows us to access most company resources from anywhere a network connection is present!
- Updated all our physical servers from Microsoft Server 2008/2012 to Server 2016.
- Migrated out Microsoft Exchange service (Email) from our physical on-prem Exchange 2010 server to Microsoft cloud-based MS Exchange Online.
- Migrated our Domain Name Service (DNS) from a physical Linux-based PC in our server closet, to a cloud-based DNS host (Network Solutions Inc.) Since this migration, we have had 100% uptime on Internet-based routing services (we had previously suffered 4 outages from Oct '21-Mar '22 due to our previous physical host "failing").
- Implemented Microsoft Teams as our communications platform. Currently utilizing as our video conferencing and chat solution. Future utilization will center on being the "HUB" for the entire employee experience.
- Deployed all new laptop/desktop setups to employees and instituted Microsoft Intune as our Endpoint Management Solution. Allowing us to secure and manage our entire hardware fleet centrally.
- Migrated our PC fleet from Windows 7 to Windows 10.
- Deployed a new Digital Signage solution (Novisign) which will allow us to push content to multiple endpoints throughout our estate. This will also be leveraged in the future to manage our new street-facing digital signage.

Through the technological changes that have already been implemented, New Hope is now leveraging cloud-based technology services, which allow greater flexibility in deployment surfaces and access to resources in a more robust way. We are also able to implement more modern security protocols as well as leveraging Microsoft's Azure stack to provide a greater level of reliability and redundancy of the organization's core services! We've also upgraded our remaining on-premise infrastructure to more modern and currently supported hardware/software. This allows us to take advantage of more sophisticated administrative and security tools as well as provide a better end-user experience when leveraging internal technology resources.

Facilities and Maintenance Department Execute Major Renovations and Upgrades

The Facilities Department was excited to finally be able to get back into the groove of rehabbing and renovating many areas of New Hope Community. Due to the COVID pandemic, the overall ability to get into the homes was slowed to a standstill by New York State guidelines. In addition, contractors were difficult to find or schedule and materials were not readily available. The Facilities Department worked tediously to get major renovations completed in all areas of New Hope, especially those areas that endure a lot of wear and tear. With aging assets coupled with the magnitude of New Hope's footprint, the Facilities Department has been working with all departments to expedite each case based on a health and safety basis. We then prioritized based on condition, contractor availability, and material availability. Throughout 2022, the Facilities Department accomplished the following:



Capital Dollars:

- 1) **Whole-house Generator Project (\$210,000)** Full-house standby generators were installed at 12 homes.
- 2) **Exterior Home Driveway/Sidewalk Replacements (\$108,492)** Removed and replaced full or partial driveways at 5 homes.
- 3) **Campus Driveway/Sidewalk Replacement/Garbage Pads (\$218,137)** Driveways, walkways and garbage pads were removed, replaced and/or modified to a total of 14 on-campus homes.
- 4) **Andrew's Garden Paving Project (\$2,000)** The parking area of Andrew's Garden was paved and completed.
- 5) **Bathroom Remodel (\$45,131)** One bathroom was gutted and remodeled within 2 on-campus homes.
- 6) **Move Sullivan Bus Shelter (\$26,212)** Installed a 7'x14' bus shelter to accommodate a new bus stop for Move Sullivan.
- 7) **Commercial Washers/Dryers (\$35,500)** Purchased and installed laundromat-style washers and dryers for on-campus homes.
- 8) **Furniture Replacement (\$56,710)** Provided new dining room sets to 4 homes, new living room sets to 5 homes and delivered 15 power lift recliners.
- 9) **Decks (\$24,150)** Renovated the decking areas at 2 homes.
- 10) **Remodel of Lower Level of Gipson Home (\$12,750)** Full remodel of the lower level at Gipson residence.
- 11) **Downstairs Bathroom Remodel at Novogrodsky Home (\$16,000)** Full demo and remodel of the lower bathroom.
- 12) **Sidewalk Update at Lawrence Home (\$8,300)** Egress sidewalk removed and replaced with concrete.

General Maintenance/Smaller Projects:

- Interior painting of common areas for 6 homes, a total of 30+ bedrooms repainted, and a large paint project was completed at the Horse Barn.
- Removed and installed bathroom vanities at 4 homes.
- Collaborative projects with Sullivan BOCES students that included a team of students assisting with deck removal and upgrade at 1 on-campus home. The students also assisted with the construction of 4 arbors and 6 Adirondack chairs for use in Andrew's Garden.

These areas of rehabilitation are not just fixed and repaired. They are almost always renovated to bare studs and rebuilt with the individuals in mind. The options available to New Hope today are far more advanced than what was available when the homes were first built and we're working toward those upgrades. This is all taken into consideration when selecting the best products to aid in the day-to-day lives of the people we support and give each residence an aesthetic refresh for those who call it home.

2022 Employee Appreciation

In past years, we have always had the privilege of honoring staff at a Staff Recognition event in early May. Unfortunately, due to COVID, we have not hosted this wonderful event in person since 2019. However, we have certainly continued this important tradition in a variety of creative ways.

When we began thinking about what our 2022 Employee Appreciation theme should be, there was one standout idea: kindness. Throughout the difficult days, challenges, and uncertainties, kindness kept our bond strong as we remained united.

We were so proud to recognize our staff members who celebrated anniversaries of 3, 5, 10, 15, 20, and 20+ years with New Hope Community, along with Relief staff who worked 500+ hours! This recognition honored 63 staff working at New Hope from 5 to 47 years! We also recognized our very needed and very important Relief staff for hours worked ranging from 500 – 1,000 hours in the last year (32 staff were recognized).

Special Recognition:

This year we recognized **Rebecca Horner** as the recipient of the **Maxine Belson Award** and **Dina D'Angelo** as the recipient of the **Fred Birnbaum Award**. The **Maxine Belson Award** is open to Direct Support Professional staff who have been employed at New Hope Community for 5 years or more. Maxine was a passionate advocate for the quality of life for the people we support. Specifically, she placed great value on leisure activities and enriching social experiences. She was tenacious in encouraging everyone to lead full, vibrant lives. Rebecca embodies Maxine's mission and was praised for providing endless encouragement to the people she supports. She consistently boosts self-confidence in others and helps turn their goals into reality. One individual Rebecca supports had a goal of being able to walk again - this individual now walks almost entirely independently!

The **Fred Birnbaum Award** is open to ALL Direct Support Professionals who have been employed at New Hope Community for 1 year or more. Among many important qualities, the recipient is someone who demonstrates

unconditional love and acceptance, appreciates the small moments, and goes the extra mile. Dina works overnights and provides unwavering positive energy and optimism each morning. Her colleagues say she takes on every task with love, respect, and consideration for the people she supports, and her bright, cheerful spirit is infectious.

An intimate, virtual celebration in our New Hope Community boardroom with family members and board members, Brianne Goldstein (daughter of Maxine Belson) and Annabel Lindenbaum (sister of Fred Birnbaum), shared touching messages with the recipients who spoke to the reason they won their awards and shared their appreciation for each staff's dedication, compassion, talent, and heart.

Debbie McGinness, CEO, also filmed a special message to all staff and gave a shout-out to staff recognized for their longevity of service to New Hope Community. You can watch their video here: <https://bit.ly/3loxsAn>.

Congratulations to all employees who celebrated an anniversary or special achievement! We value every sacrifice you have made, and all the things you have done to keep our New Hope Family strong. Here's to many more years spent enriching the lives of the people whom we support!



Debbie McGinness, CEO, Appointed to Developmental Disabilities Advisory Council



We were excited to announce that Debbie McGinness, CEO, had been appointed to New York State's Developmental Disabilities Advisory Council. Selected by Senate Minority Leader Robert G. Ort and confirmed by the governor's office and OPWDD Commissioner Kerri Neifeld, Debbie joins self-advocates, provider representatives, and other stakeholders in assisting OPWDD. The group meets quarterly to provide recommendations for statewide priorities and goals, comprehensive planning, resource allocation, and evaluation processes for state and local services for people with developmental disabilities.



NEW YORK
STATE OF
OPPORTUNITY

Office for People With
Developmental Disabilities

**Developmental Disabilities
Advisory Council (DDAC)**

Karen Russell Represents New Hope at Business of Healthcare Forum

Karen Russell, Chief Operating Officer, represented New Hope Community as a panelist at the Business of Health Care Forum this past October. Offered as a joint effort between the Sullivan County Partnership for Economic Development and the Sullivan County Chamber of Commerce, the forum provided an excellent opportunity for diverse healthcare providers to discuss current issues regarding poor health and wellness levels within our county and the need for greater healthcare access.

According to the most recent Robert Wood Johnson Foundation's County Health Rankings and Roadmap report, out of 62 New York State counties, Sullivan County's ranking stands next to last at 61. It is imperative we join our healthcare and human service leaders to create change that will assure that individuals, households, and communities can meet their essential needs with dignity and pursue opportunities for health. We are committed to doing our part to create evidence-based solutions to inform policy, program, and system changes that will drive higher levels of health.



Celebrating a Season of Giving



Supporting our community is a vital part of our mission. Throughout December New Hope Community hosted multiple days of giving back to the community with holiday meals, gifts, and monetary donations to other non-profit organizations.

New Hope's community giving began on December 13th when we held our fifth annual Holiday Family Drive-Thru Dinner. Providing 468 meals to Sullivan County families in need, the event was supported by Red Lobster, Texas Roadhouse, Adams Fairacre Farms, Chili's, Hannaford, Sam's Club, ShopRite, and Jenkins-Lueken Orchards.

To further assist families with holiday food shopping, we also distributed over 100 ShopRite gift cards. The cards were made possible through a generous donation from the NHC Foundation.

"My family and I have attended the dinner for several years. Before the pandemic, during, and now. Every year we depend on this as a meal to help feed our family. We have foster children and one of my daughters has Lupus. This means so much to us," said Joanne, a Sullivan County resident.

The event was made extra special by Kevin, who lives at the Berkowitz Residence at 204 Michael's Court, who proudly distributed his homemade knitted scarves, and Santa and his elves, who handed out candy canes and reindeer food to participants.



Our community giving activities continued on December 14th when staff purchased and delivered gifts for 58 adopted angel children at Sullivan County Head Start, Inc.

Then on December 19th, Debbie McGinness, CEO, hosted an open house in which she presented monetary donations to the Monticello Rotary Club, Liberty Rotary Club, Sullivan County Federation for the Homeless, St. Andrew's Episcopal Church Food Pantry, Sullivan County Head Start and several first responder organizations.

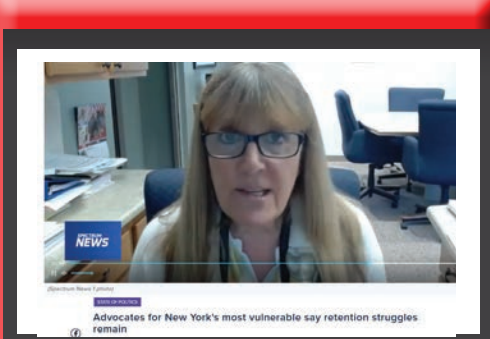
"Nonprofit organizations all seek support to further the realization

of an important mission. At the same time, we, as a nonprofit, recognize the need to also support our greater community," said Debbie McGinness. "We believe it is important to nurture a synergistic relationship that enables New Hope Community to grow and thrive and enables our community neighbors, friends, and partners to experience greater levels of health, wellness, stability, and strength. We will always stand together to create a better future and we feel privileged to be part of a positive process."

New Hope Community continued the holiday cheer on December 19 with an event for employees and their families. To celebrate and thank our own employees for the critical work they do, we held a holiday event on our campus that included a visit from Santa Claus, who handed out gifts to the children.

New Hope Community is committed to identifying meaningful ways to support our neighbors and nurture our community.





Advocates for New York's
Most Vulnerable Say
Retention Struggles Remain
Spectrum Capital Tonight



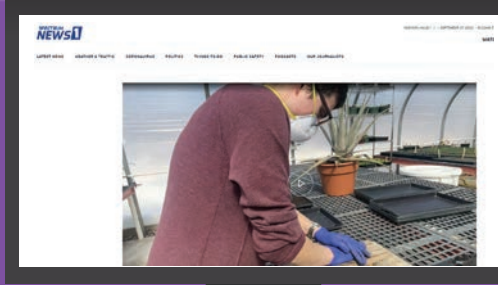
**A Greene Thumb: Celebrating
International Women's Day with
Hope Farm's Head Farmer
*Sullivan County Democrat***



**New Hope Community Marks First
GED Graduate**
River Reporter



**Paige Peloso Selected As
Young Professionals
Honoree
*Sullivan County Democrat***



Sowing Seeds of Health
Spectrum News

In Tribute to New Hope Community Staff Members



In Memory of Jamie Edwards

Direct Support Professional

August 4, 1989 – September 30, 2022

With deep sadness and heavy hearts, we mourned the loss of Jamie Edwards, a valued member of the New Hope Community family. A Direct Support Professional 1 in the Berkowitz Residence at 204 Michael's Court, Jamie was a caring, compassionate, hardworking, loving soul. Caring for others was something she deeply enjoyed. Whether she called, texted, or video-called, she always wanted to make sure everyone was doing well. Jamie was a friend who made sure you felt important. She was an adventurous, fun-loving, spontaneous person who lived life to the fullest and took pride in bettering herself every day. She always ensured the people she worked with were supported, happy, and safe. Jamie will be deeply missed by her peers and loved ones.

In Memory of Dr. Nambi Salgunan

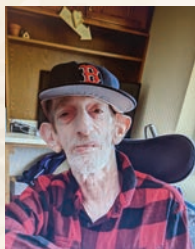
July 26, 1943 – December 12, 2022



New Hope Community lost an immensely loved and respected member of our family, this past December. Dr. Nambi Salgunan came to New Hope in the year of our inception (1975) and provided expert psychiatric services to the people we support, for over 47 years. He was known for his insight, compassion, and commitment to people with I/DD and will always be remembered for his incredible dedication and gentle spirit. Dr. Salgunan was born on July 26, 1943 in Kerala, India to Leelavathy and Nambi Reddiar. He lived in India until 1970 when he moved to Taunton, Massachusetts with his wife, to study psychiatry and to ultimately practice psychiatry for over 50 years. They later moved to Middletown, NY in 1973 where they resided together for 49 years among a close community of friends. Outside of medicine, Dr. Salgunan enjoyed old movies, classical Indian music, traveling, good coffee and spending time with his family. He was fiercely loyal, and a generous friend and colleague to many. Our thoughts and prayers continue for his family, as will our gratitude for his lasting impact on both our mission and our people. His contribution to New Hope Community's rich service history has placed him in our hearts, forever.

In Memoriam: *Forever in Our Thoughts*

*New Hope Community honors the lives
and the legacy of our friends*



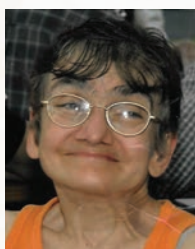
Bernard Abel, The Margaret Doran Residence at 409 Larry's Way

Bernard lived in several different homes throughout his life, most recently moving to New Hope Community in 2022. Bernard's time with us was brief; but within that time, he made himself at home and won over the hearts of all who had a chance to meet him. In his time with us, Bernard made remarkable progress. Bernard had restrictions in his daily living at his prior residences, but due to the individualized attention and services he received in his new home they were no longer necessary. Bernard developed loving bonds with those who cared for him that was evidenced by the daily non-spoken interactions that took place. We wish Bernard had more time with us but are thankful for the moments we had.



Bernice Brodsky, Gray Goldberg Residence at 410 Larry's Way

Bernice joined the New Hope family in 1976 when she was 32 years old. At that time New Hope was the original main building, and Bernice lived in the "dormitory". She later lived at several residences before moving to her final home at the Gray Goldberg Residence at 410 Larry's Way. Bernice was known as a caretaker who loved to take care of her babies; she was hardly seen without one in her arms. She also loved to listen to music and would often clap along to the rhythm. It was evident that her life brought humor, smiles, nurturance, warmth, and love to her surroundings. The quote "a life that's been loved is a life that's been lived" comes to mind when reflecting on Bernice's life.



Franca Cavaliere, Schutz Residence at 103 Dee's Drive

Franca was a kind soul who loved life and all of those around her. She was a tiny woman with a huge personality and had big blue eyes and a smile that would light up a room. Franca moved into New Hope in 1998 so that she would be closer to her home in Staten Island, NY. She moved to the Schutz Residence at 103 Dee's Drive in 2000. She enjoyed the park, cookouts, participating in seasonal activities, going to flea markets, and her favorite place to eat – McDonald's. Although she did not speak with words, she made her presence known wherever she went. She was very loving, caring and had compassion for her peers. She loved her family beyond anything.



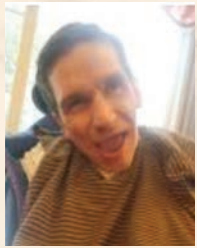
Elizabeth Christian, The Metz Residence at 308 Stupell Circle

Elizabeth moved to New Hope Community in March of 2022. Even though Elizabeth was with us for only a short period of time, she had a great impact on the staff that worked directly with her at the Metz Residence at 308 Stupell Circle. She had a great love of Motown music, and she could often be found listening to all of the Temptations' greatest hits. She loved talking about the holidays and always liked to look her best. She enjoyed having her staff assist with applying her eyeshadow and polishing her nails. Elizabeth will be greatly missed by all that have met her.



Lee Davis, The Taube Gottesman Residence at Lawrence Avenue

Lee moved to New Hope Community after a long life at home with his mother who cared for him well into his 60's. Lee was moved into the Taube Gottesman Residence at Lawrence Avenue and stayed there for the remainder of his beautiful years. Lee touched many hearts with his sense of humor, laugh, smile, and endless hugs. Lee enjoyed being surrounded by his staff and peers and he was always up for any adventure that was brought his way, especially dining out, fishing, car rides, and going to the park. He loved his music, yarn, sunglasses, trinkets, and radios. Lee made a great impact on people and will be missed beyond measure by all who had the pleasure of knowing him.



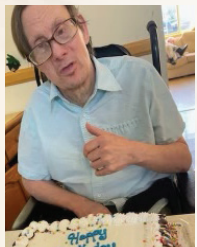
Michael Gaddis, Gray Goldberg Residence at 410 Larry's Way

Michael was part of New Hope Community since November of 2000 when he was 27 years old. Michael had a quiet demeanor, but his smile said everything there was to say. While living at New Hope, Michael enjoyed going for scenic rides, caring for his pet fish, listening to stories, and he particularly enjoyed Marvel and Batman movies. One thing Michael never lost was his ability to smile and see the good in life. Michael's smile was as genuine and kind as they come.



David Goord, West Street

David had a love for movies, game shows, music, and Chinese food. He had a very strong personality, was very outgoing and was easy to get along with. David enjoyed talking about his 40 years at New Hope Community with a peer whom he shared a room with when New Hope was the "hotel", or as they would call it "The Old Building". David also liked to talk about the years of employment in Sullivan County (M & M, Rea Ford, Home Depot, and various other jobs with the SEMP program). David often spoke about his brother Glenn, mother and father, and his special friend Sandy whom he shared an apartment with prior to moving to West Street. David will be missed by the many hearts he had touched throughout his time at New Hope.



Jeffrey Grant, The Bleetstein Residence at 306 Stupell Circle

Jeffrey came to New Hope in 2007 and graced us with his high sense of fashion and love of Elvis. Starting out, he spread his contagious smile and laughter at the Gams Residence at 102 Dee's Drive where he resided for 5 years, making countless memories and building invaluable relationships. He moved to the Aster Road residence and made even more loving friends, lasting impressions, and collected an extensive amount of Elvis paraphernalia. Eight years later he joined the wonderful bunch of people at the Bleetstein Residence at 306 Stupell Circle, where for the last 3.5 years he made so many people laugh, spread warm hugs, matched his clothes better than anyone, and made a place for himself in everyone's heart. Jeffrey will always be remembered and loved by so many.



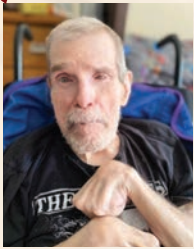
Robert Gusikoff, The Schwartzman Residence at 307 Stupell Circle

Robert was a member of the New Hope Community family since 1976, when he joined us at the age of 20 years old. Robert developed close relationships with many staff members and peers. He originally lived at the "hotel" and then moved to our Heiden Residence. He found his forever home at the Schwartzman Residence at 307 Stupell Circle in 2013. He was an outspoken man, who advocated for himself, never beating around the bush. He liked what he liked and would let you know when he wanted pancakes for breakfast, to go to McDonald's, or to the gas station for a soda. Robert loved going to work and getting paid on Fridays. He was perhaps best known for the suspenders he always wore and a smile that, although rare, could light up any room. Robert also took pride and found comfort in being actively involved in the ceremonies, holidays, and practices associated with his Jewish faith, which was an integral part of his life. Robert will be greatly missed by everyone whose life he touched.



Thomas Krasniewski, The Schutz Residence at 103 Dee's Drive

Thomas Krasniewski came to live at New Hope in June 1976, when it was still the "hotel". He was a part of the New Hope family for the last 46 years. For the last 17 of those 46 years, he resided at the Schutz Residence at 103 Dee's Drive, where he was loved by so many. If you weren't fortunate enough to meet him, he could be found watching Wheel of Fortune when it was on, he treasured the Three Stooges, loved cutting up a good rug with his dancing skills, especially to the music of the king himself, Elvis! He would always try to sneak a smooch on the cheek with the ladies. Tommy was caring, fun, mischievous, humorous and, most of all, loved. He will be remembered and will live on through all the memories.



Philip Murray, Bleetstein Residence at 306 Stupell Circle

Philip joined the New Hope Community family in May 2017. Philip was an intelligent, witty, and kind man, and a great conversationalist. He was a fierce advocate for himself and lived life on his terms. Philip was a lover of geography, history, and politics, and could tell you more about former presidents than most will ever know! His greatest aspiration was to travel the world. Philip also loved animals, old movies, Westerns, and the NY Yankees.



Mark Policella, The Koenig Residence at 411 Larry's Way

Mark was an Orange County native, who joined the New Hope Community family in 1998. He lived in his home at the Koenig Residence at 411 Larry's Way for almost 25 years, where he built a warm, fulfilling life and developed many friendships along the way. Mark found tremendous joy in the simple things in life, such as checking the mail, getting a baseball magazine, printing information from his computer, rearranging his baseball cards, and listening to country music. He enjoyed pretty much anything involving sports.



Joseph Prestianni, The Gray Goldberg Residence at 410 Larry's Way

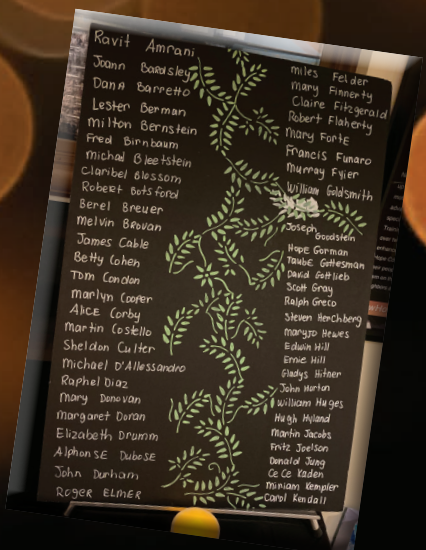
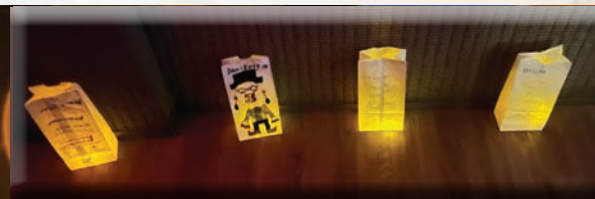
Joe and his twin brother Angelo were part of a family of thirteen children. Joe lived at home with his siblings until 1976 when, at the age of 48, he and Angelo moved to New Hope Community. During his time at New Hope, Joe had a girlfriend, Celia, for 35 years until she passed away in 2012. Joe was devastated by Celia's passing, but always remembered her, as well as his brother Angelo, and other peers who predeceased him. Joe can best be remembered by the vibrancy with which he lived his 94 years of life. He had a life filled with humor, family, and love.



Ira Weinberg, Gray Goldberg Residence at 410 Larry's Way

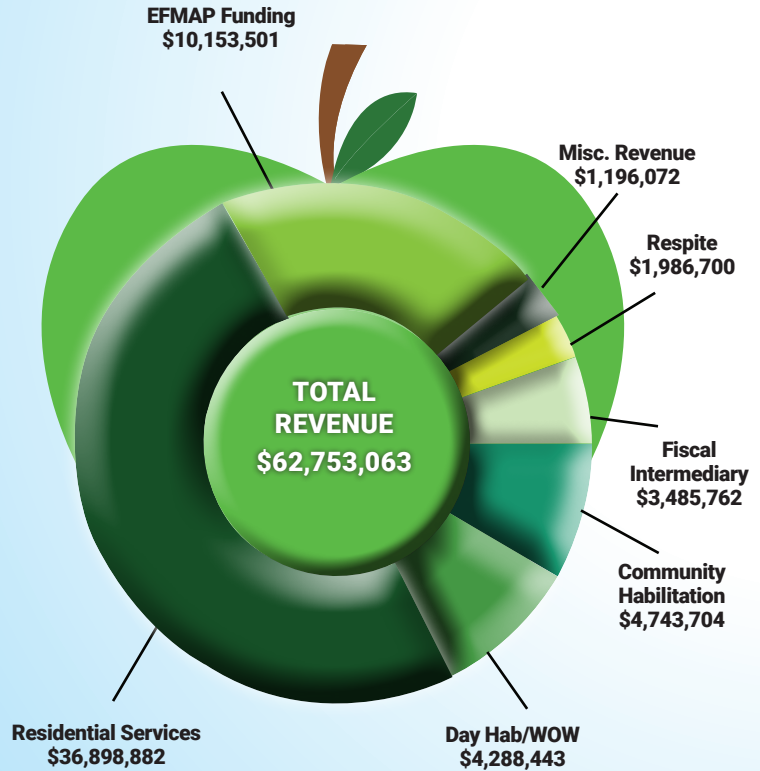
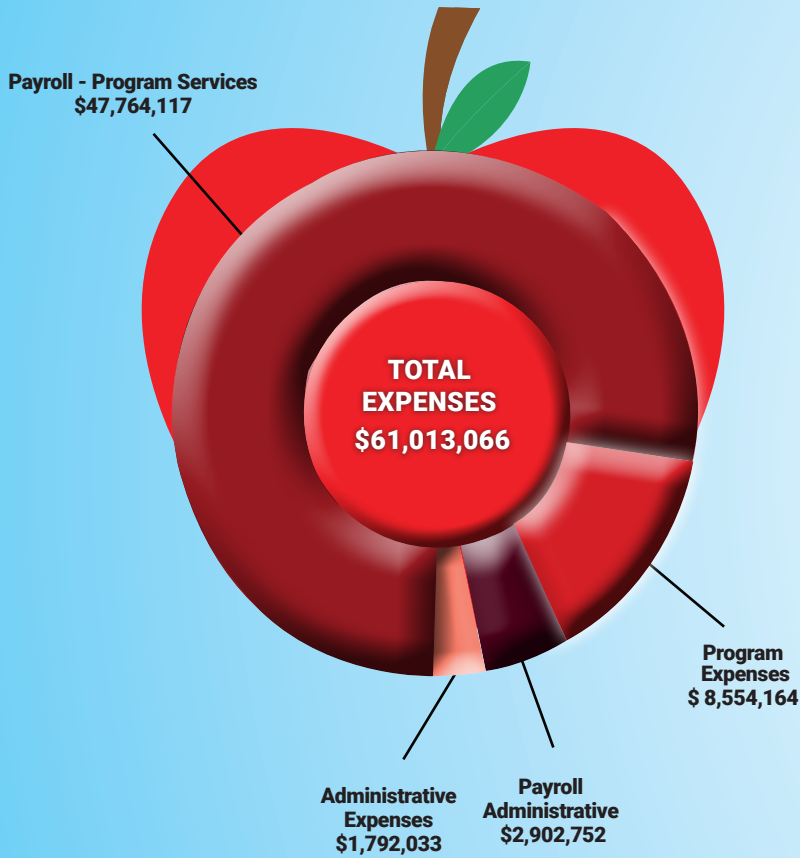
Ira moved to New Hope Community in 2001 when he was 49 years old. He lived at several homes throughout the years and was well-known for being a true gentleman. Ira was a devout man who attended Temple services and celebrated all the Jewish holidays. He loved to share information about his religion with his staff and peers. Ira lived his life and filled his home with kindness, compassion, and a peaceful heart.

LIGHTS OF LOVE



An annual tradition, the Lights of Love ceremony was held in Maxie's Place (due to inclement weather). Throughout the day we saw the luminary bags come to life as they were lit throughout the hallways in memory of those who have passed away, including people whom we supported, family members of people we supported, and staff who have worked for New Hope Community. Each person will always be remembered by New Hope Community.

2022 BY THE NUMBERS



New Hope Residents 228

New Hope Day Program/LAC 75

New Hope Without Walls 70

New Hope Supported Employment 42

Select Human Services Total Supported Individuals 849

Select Human Services Individuals Supported by Community Habilitation/Respite 682

Select Human Services Individuals Supported through Self Direction 167

12,147 lbs Hope Farm Produce Production

1,600 lbs Watermelon

650 lbs Lettuce

55+ Different Crops Harvested

800 lbs Pumpkins

1,500 lbs Donated to Local Food Pantries

1,965 eggs Animal Assisted Growth & Wellness Program Egg Production

1975 Club for Recurring Donors

1975 Club Members

Tom and Liz Burnham
Madeline Skillman Dean
Brianne and Sandy Goldstein
Terence and Theresa Grafmuller

Fran and Susan Havko
Daniel Holden Jr.
Tariq Iqbal
Michael and Barbara Linden
William Marin

Ray and Mary-Lynn Murphy
Angel Rodriguez
Karen and Harold Russell
Brent and Bonnie Sheldon
Karen Stern

The 1975 Club recognizes donors who have chosen to make regular monthly gifts to the NHC Foundation. We call this group of donors the 1975 Club after the year of our founding.

Recurring gifts make a real difference! Monthly giving not only affords you consistent budgeting, but also allows New Hope to predict the contributions that we rely on. Throughout the year, your giving helps support unfunded programs that allow the empowerment of individuals with disabilities.

There are a few simple ways to become a monthly giver. The first is to sign-up for a monthly predetermined payment from your credit or debit card. The second is by creating a Round-Up account that automatically rounds purchases made on a registered credit or debit card to the next dollar amount. You can sign up for either of the monthly giving programs here: <https://bit.ly/NHCRound-Up>

We hope you'll consider signing up for these convenient ways to make an impact on the lives of people at New Hope Community.



New Hope Legacy Circle

When you include New Hope Community in your will or living trust, you become eligible for membership in the [New Hope Legacy Circle](#). This distinguished group of families and donors has taken the necessary steps to create a legacy with the future of New Hope in mind.

When considering your will, it may be desirable for you or your family to donate a portion of your estate. This may be the perfect opportunity for you to make your most impactful gift to New Hope Community and families from all backgrounds have done this already. Gifts such as these help provide for the future of New Hope Community and support its important programs into the future. In making a planned gift to New Hope Community you are making one of the most meaningful gifts you can – [the gift of a better life](#).

We're here to help you [create a legacy and change lives](#) by confidentially answering your questions and referring you to expert advice. Please feel free to call or email Tom Burnham, Executive Director, NHC Foundation (845-468-5223 or tburnham@newhopecommunity.org) to ask any questions you may have about providing for New Hope Community in your will and joining the [New Hope Legacy Circle](#) by informing us of your plans to support New Hope with a bequest.

Robert Bardach
Thomas J. Burnham
David O. Kendall Trust
Florence Zimmermann

Amy Fisch and Terry Maxedon
Ada Gams
Annabel M. Lindenbaum

Harriet Mosner
Lawrence and Florence Preiser
Steve and Pam Skillman

Lillian Spier
Lorraine Stroh
Anne Sweazey

12th Annual Wallace Berkowitz Golf Outing



On May 16th, the 12th Annual Wallace Berkowitz Cup was held, raising over \$109,000 in proceeds to benefit the NHC Foundation and to support New Hope Community's programs.

Attended by 108 golfers, each golfer was greeted by CEO Debbie McGinness and was presented with a custom vest courtesy of the event's Presenting Sponsor Empire BlueCross BlueShield. In addition, a golf shoe bag filled with special favors sponsored by the event's Platinum Sponsors Arthur J. Gallagher & Co., Hudson Regional LTC Pharmacy, UBS, and M&T Bank was shared.

We are grateful to have the support of our community, sponsors, donors, players, staff, and volunteers – all of whom helped make the annual Wallace Berkowitz Cup a great success for the 12th year in a row. Congratulations to the winning foursome representing Minkus Family Farm; Jared Kaufman, Andy Michella, Gabe Rickard, and Dylan Dembeck.

We look forward to seeing everyone for the 13th Annual Wallace Berkowitz Cup on May 15, 2023!

It's Not Goodbye

Many of our supporters have recently heard from Amazon that they have decided to shut down AmazonSmile - a program that many of you used to contribute to New Hope Community and support the people we serve. We are disappointed that Amazon made the decision to cancel this program, but we feel lucky that so many of our donors, who shop with Amazon, selected to Round-Up and donate part of their purchase to our efforts.

In response, we're excited to announce that if you'd like to continue to support us in this way, you can sign up by visiting <https://bit.ly/NHCRound-Up> to round-up and donate your spare change from all your purchases, including Amazon.



Why Support the NHC Foundation...

New Hope Community is made up of several distinct programs and services for people with developmental disabilities and complex conditions. While most core programs are funded through Medicaid and other government sources, other key programs and services are not and must rely on other sources of funding.

The NHC Foundation raises funds on behalf of New Hope Community to provide these types of programs and more. Donations from people like you enable New Hope to offer meaningful experiences not funded by Medicaid. Hope Farm, the Stables at McCoy Meadow, our greenhouses, Sensory Garden, and Holistic Wellness Program all exist and thrive thanks to the generous donations of donors like you.

Through your support – big and small – New Hope's programs allow people to express themselves in ways they could not have before; self-regulate emotions and impulses, remain physically fit, nurture plants and animals, and have feelings of accomplishment. These feelings and actions are things most of us take for granted but are, in fact, essential to who each of us are as humans.

Without you, we could not offer these enriching life experiences that mean so much to the people we serve and the life they live!



Thank You to Our Corporate Donors and Sponsors

Thank you to all our corporate donors for choosing to support New Hope Community and for being a part in changing the lives of the people we serve. We truly appreciate your partnership.

Adams Fairacre Farms
AmazonSmile Foundation
Arthur J Gallagher & Co
Associated Mutual Insurance Cooperative
BlueSnap
Catskill Brewery
CBIZ Marks Paneth LLP
Chester Printing
Chili's
Cirillo Architects, PC
Combined Energy Services
County Petroleum Products, Inc.
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